Local Workforce Innovation And Opportunity Act (WIOA) Policy No. 2017-PL-03

To: All Delegate Agencies, One-Stops and Sector Centers

From: Mann M. Morington Keauer

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CEO, Chicago Cook Workforce Partnership

Subject: PRIORITY OF SERVICE

Date: March 30, 2017

Purpose:

To establish a priority of service protocol for serving customers through the Workforce Innovation and Opportunity Act (WIOA) Adult funding stream.

References:

Illinois Department of Commerce WIOA POLICY 15-WIOA-4.2 October 29, 2015 U.S. Department of Labor Training and Employment Guidance Letter WIOA No. 19-16 U.S. Department of Labor WIOA Final Rule 20 CFR Part 680

Background:

WIOA identifies the eligibility criteria and priority of services for enrolling individuals in the WIOA Title IB Adult Fund. The Local Workforce Development Board may also establish a process that gives priority to other individuals.

POLICY:

Delegate agencies must follow the priority of service order, outlined below, when enrolling eligible WIOA Adults into individualized career services and/or training:

- 1. First, to veterans and eligible spouses who are also included in the groups given statutory priority for WIOA Adult Formula funding. This means that veterans and eligible spouses who are also recipients of public assistance, other low income individuals, or individuals who are basic skills deficient.
- 2. Second, to individuals who are included in the WIOA statutory priority groups such as a recipient of public assistance, other low income individuals or an individual who is basic skills deficient but is not a veteran, nor a spouse of a veteran.
- 3. Third to veterans and eligible spouses of veterans who are not included in the WIOA

statutory priority group.

- 4. Fourth, to unemployed adults who are in need of WIOA services to obtain employment.
- 5. Fifth, to employed adult who are working but earning at or below the self-sufficiency level.

The Partnership will monitor status reports on a quarterly basis to ensure that a minimum of 80% of WIOA Adults served are within the statutory priority and/or veteran groups.

Effective Date:

Immediately upon Board approval.