

September 13, 2023

On-the-Job-Training Overview

Presenters



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OJT Overview



- What is an OJT?
- General Requirements
- Ineligible Employers
- Pre-Award Checklist and Agreement
- ➤ ISTEP Development (part 1 and 2)
- OJT Site Visit Form
- Tips for Successful OJT
- Gleaned Experiences
- Service Delivery
- Documentation & Reporting
- Paid Work Experience and OJT

- OJT Payment Guidelines During Shut Down Requirements
- OJT and Apprenticeship
- Updated Forms
- > Survey
- Key Points
- OJT Policy and Procedure
- > Form Demonstration
 - > ISTEP and OJT Service
- Questions

What is an OJT?



A business services for employers, a training provided through an employer to a WIOA customer that:

- 1. Enhances candidate's skills
- 2. Offsets cost of training
- 3. Fits employer and candidate's

Poll question 1



What is an OJT Broker?

- A. The Chicago Cook Workforce Partnership
- B. The company going into an OJT agreement (employer)
- C. The WIOA participant who will receive training by the employer
- D. The agency working with the employer (you)

General Requirements



New full-time employment and address skills gap

Unemployed
WIOA
registered
customers
(LIA, Youth,
and DWP)

Employed
WIOA
registered
customers
(LIA) earning
less than selfsufficient
wages

General Requirements (cont.)



Employers are expected to retain the participant in their workforce upon successful completion of OJT

Training is
limited in
duration (not to
exceed 6
months) must
be appropriate
to occupation

Wage
reimbursement
– up to 50% of
wages (not to
exceed
\$10,000 per
individual
training
outline)

Poll question 2



COMPANY SIZE CATEGORY

If the business has more than _____ employees. The business qualifies for a 50% OJT wage reimbursement when they agree to hire and train a WIOA candidate with a skills gap.

A. 25

B. 50

C. 75

D. 100

Ineligible Employers



- Pattern of not retaining candidates
- Violated or in violation of labor, discrimination, environmental or health and safety laws
- Failed meeting previous OJT Agreements

- The OJT Agreement is made to replace laid off employees
- Relocation to region within 120 days and the relocation resulted in jobs lost by employees
- The OJT Agreement can not assist, promote or deter unions

Poll question 3



What wage amount do OJT Brokers need to target?

- A. \$10
- B. Minimum wage
- C. \$14 or the statutory minimum for the relevant locality, whichever is more.
- D. \$39,000 a year

Pre-Award Checklist and Agreement



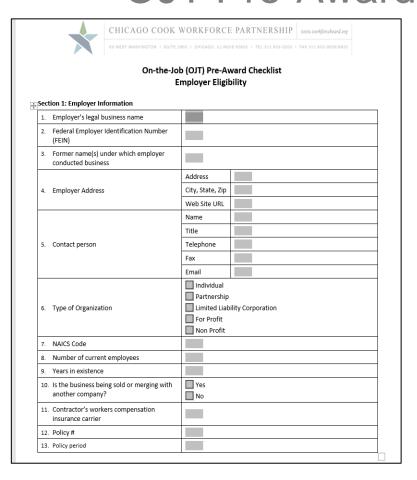
Refer to your handouts

- OJT Pre-Award Checklist Form
- Agreement

Pre-Award



OJT Pre-Award Checklist Form



	1. Employer has operated at current location for at least 120 days.
_	1A. Employer in business for less than 120 days and relocated from another area in the U.S.; Employer ensures employees have not been laid off at the previous location as a result of this relocation.
	2. Employer verifies WIOA will not be used to relocate operation in whole or in part.
	3. Employer verifies that the establishment, if new or expanding, has not displaced employees from Illinois.
	4. The OJT does not infringe upon the promotion of or displacement of currently employed workers or a reduction in their hours.
	5. Employer ensures that no individual is on a layoff from the same or any substantially equivalent job in IL.
	6. The employer ensures they have not terminated the employment of any regular employee or caused an involuntary reduction in its workforce with the intention of filling the vacancy with OJT trainees.
	7. The employer ensures the same or equivalent position is not open due to a hiring freeze.
	8. The OJT trainee is classified as a full-time worker and is not hired for seasonal or temporary employment.
	9. The OJT trainee's wages are at least equal to \$14.00 per hour and are at the same level as other employees working a similar length of time and doing the same type of work. (Wages must adhere to the OJT policy as provided by the Chicago Cook Workforce Partnership.)
	10. The employer has the capacity and commitment to ensure that the OJT will address skills gaps specific to the individual and company staff has the time and knowledge to carry the necessary training.
	11. The employer agrees to cooperate with monitoring and reporting efforts as required by WIOA legislation and adhere to all other applicable local, state, and federal rules and regulations.
	12. Conditions of employment and training will be in full accordance with all applicable federal, state and local laws and ordinances (including but not limited to anti-discrimination, labor, and employment laws, environmental laws or health and safety laws). 29 CFR 37.38(b).
	13. OJT funds will not be used to directly or indirectly assist, promote or deter union organizing.
	14. Employer certifies that the OJT will not impair existing agreements for services or collective bargaining agreements and that either it has the concurrence of the appropriate labor organization as to the design and conduct of an OJT, or it has no collective bargaining agreement with a labor organization the covers the OJT position.
	 Is the occupation in which the OJT is being offered subject to a collective bargaining agreement? If yes, please indicate the name, title and union affiliation of the appropriate bargaining representative.

Pre-Award (cont.)



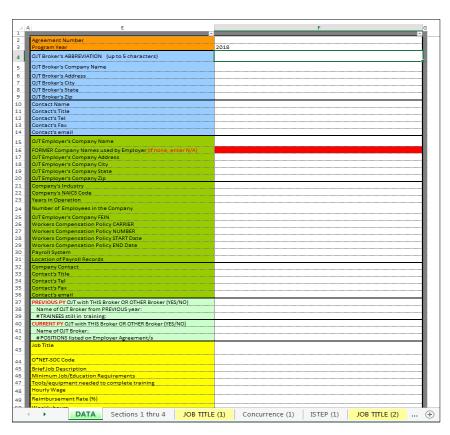
OJT Pre-Award Checklist Form

69 WEST WASHINGTON SUITE 2860	CHICAGO, ILLINOIS 60602 TEL 312 603-0200 FAX 312 603-9939/9930
Bargaining Representative's Name	
Bargaining Representative's Title	
Union Affiliation:	
Section 3: Signatures hereby certify that the above information is, to the best of	my knowledge, true and correct.
Employer Certifying Official - Contact Name	
Title	
Signature	
Date	
Check the appropriate answer - Yes, No and N/A	Yes No
Fo be completed by Agency Only heck the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of failing to provide OJT trainees with continued long-term	☐ Yes ☐ No ☐ Yes ☐ No
To be completed by Agency Only Check the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of failing to	Yes No Yes
To be completed by Agency Only Check the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of falling to provide OJT trainees with continued long-term employment in the last 2 years? 3. If question #9 was not checked off of Section 2, attach your agency's email from The Partnership	Yes No Yes No N/A Yes No
To be completed by Agency Only Check the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of failing to provide OJT trainees with continued long-term employment in the last 2 years? 3. If question #9 was not checked off of Section 2, attach your agency's email from The Partnership granting a special circumstance approval. 4. Employer meets all requirements of the OJT pre-	Yes No Yes No No Yes No N/A Yes No N/A Yes
Fo be completed by Agency Only Check the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of failing to provide OJT trainees with continued long-term employment in the last 2 years? 3. If question #9 was not checked off of Section 2, attach your agency's email from The Partnership granting a special circumstance approval. 4. Employer meets all requirements of the OJT pre- award.	Yes No Yes No No Yes No N/A Yes No N/A Yes
Fo be completed by Agency Only Check the appropriate answer - Yes, No and N/A 1. Have WARN notices relating to the employer been filed in the last year? 2. Has the employer exhibited a pattern of failing to provide OJT trainees with continued long-term employment in the last 2 years? 3. If question #9 was not checked off of Section 2, attach your agency's email from The Partnership granting a special circumstance approval. 4. Employer meets all requirements of the OJT pre- award. Delegate Agency Name	Yes No Yes No No Yes No N/A Yes No N/A Yes

Agreement



DATA



Sections 1 through 4

2		BROKER ADDRESS: TELEPHONE #: FAX #: T Broker Certification T Broker), certifies that a legitimate need for training exists and expects continued employment for the individual(s) inpleting On-the-Job Training in the occupation(s) listed in this Agreement as established by the Chicago Cook rkforce Partnership (THE PARTNERSHIP).						
		Chicago	Cook Workforce	Partners	hip			
3		On-the-Job Tr	aining (OJT) Emp	loyer Agı	reement			
5		IWIA 7 Br	oker:					
6								
7		Employer Agre						
8	hereinafter called the Employ	er. Both parties ag	ree to the terms and	conditions				
	Section 1. OJT Broker II	nformation						
0								
1								
2	OJT BROKER ADDRESS:			TE	LEPHONE #:	FAX #:		
3								
4								
14 15	OJT Broker Certification	1						
.6 .7	(OJT Broker), certifies that a l completing On-the-Job Traini	egitimate need for t ing in the occupation						
5 6 7 8	(OJT Broker), certifies that a I completing On-the-Job Traini Workforce Partnership (THE I	egitimate need for t ing in the occupation			established by th			
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_	(OJT Broker), certifies that a I completing On-the-Job Traini Workforce Partnership (THE I	egitimate need for t ng in the occupation PARTNERSHIP).			established by th			

Agreement (cont.)



Job Title

2	Chicago Cook Workforce Partnership
3	On-the-Job Training (OJT) Employer Agreement
5	LWIA 7 Broker:
6	Employer Agreement #
0	
9	Section 1: Job Title Description
10 11	JOB TITLE ₱1: O"NET SOC CODE:
12	BRIEF JOB DESCRIPTION:
13 14	MINIMUM JOB/EDUCATION REQUIREMENTS:
15 16	LIST TOOLS OR EQUIPMENT NEEDED TO COMPLETE TRAINING:
17	EIST TOOLS ON EQUIPMENT NEEDED TO COMPLETE TRAINING:
18 19	WEEKLY HOURS FOR POSITION:
20	HOURLY WAGE:
21 22	REIMBURSEMENT RATE FOR POSITION (%):
23	
24 25	REIMBURSEMENT WAGE FOR THIS POSITION:
26	TOTAL TRAINING HOURS REQUIRED FOR THIS POSI (ATTACHEMPLOYER'S JOB DESCRIPTION AND TRAINED'S RESUME AFTER ISTEP, AS WELLAS PROVEITIRES ULTS OR OTHER THIRD PARTY ASSESSMENT
27 28	POTENTIAL REIMBURSEMENT FOR ONE POSITION: (MAXIMUM IS \$10,000)
29	NUMBER OF TRAINEES REQUESTED:
30 31	NUMBER OF TRAINCES REQUESTED:
32 33	POTENTIAL REIMBURSEMENT FOR ALL POSITIONS:
34	
35	Section 2: Training Supervisor Assigned to Trainee
36 37	NAME OF TRAINING SUPERVISOR ASSIGNED TO TRAINEE: TITLE OF TRAINING SUPERVISOR ASSIGNED TO TRAINEE:
38	SUPERVISOR'S EMAIL:
39 40	SUPERVISOR'S PHONE NUMBER:
41	VILL TRAINING BE DONE ON EMPLOYER PREMISES? (IF NOT, PROVIDE TRAINING LOCATION)
42 43	WILL THAINING BE DONE ON EMPLOYER PREMISES? (IF NOT, PROVIDE THAINING LOCATION) Rev. 6/30/2018
TV	

Concurrence

Chicago Cook Workforce Partnership On-the-Job Training (OJT) Employer Agreement	
LWIA 7 Broker:	
Employer Agreement #	
Section 1: Concurrence of the Collective Bargaining Agent	
Complete this information if the OJT position is subject to a collective bargaining agreement.	
Job Title:	
1) Is this an apprentice occupation?	YES NO
If yes, please attach to this agreement a copy of the letter sent to the Bureau of Apprenticeship and training.	
Is the occupation in which the OJT is being offered subject to a collective bargaining agreement?	YES NO
If yes, indicate the name, title, and union affiliation of the appropriate bargaining representative.	
BARGAINING REPRESENTATIVE'S NAME:	
BARGAINING REPRESENTATIVE'S TITLE:	
BARGAINING REPRESENTATIVE'S UNION AFFILIATION:	
BARGAINING REPRESENTATIVE'S SIGNATURE:	
Section 1 A: Advice and Comments of Collective Bargaining Agent(s)	
 If the occupation is not covered by a collective bargaining agreement, are there other occupations within the company/corporation covered by such agreements? 	YES NO
If you check Yes, the other bargaining agency(s) at the company/corporation must be given written notification of the On-the-Job Training proposal, inviting advice within thirty (30) days. Written notification must be attached to this Employer agreement.	Day 6/30/2018

Agreement (cont.)



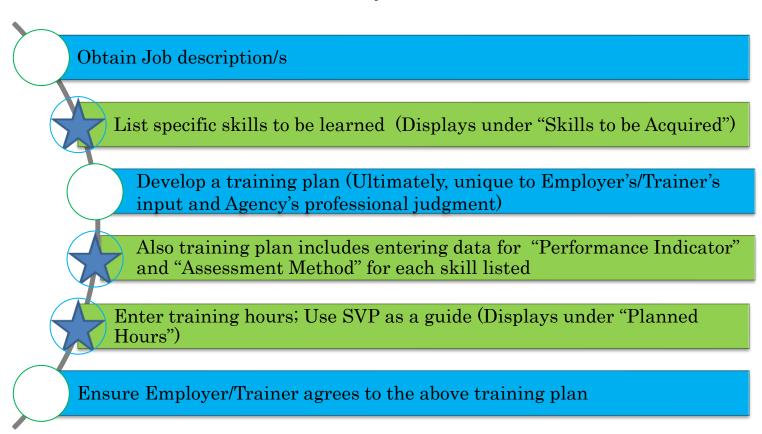
ISTEP (Individualized Services Training and Employment Plan)

				Chicag	go Cook Work	force Partner	ship					
			On-th	ne-Job	Training (OJT) Employer A	greement					
			LV	WIA 7	Broker:							
			Emplo	yer Ag	reement#_							
Sec. 3 Individualized Services Trainin	g and Employment	Plan (ISTEP)	ONET	Code:				JOE	TITLE:			
(OJT Broker In	oformation							oyer Ir	form	ation	
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Address Phone						Address Phone						
Fax E-mail						Fax E-mail						
Signatures:	BEFORE	training BEGINS BEFORE training			EFORE trainin				BEGINS AFTER training is COMP			COMPLETED
Signatures: BEFORE			ing bedins before traini			g bedito		training beding			A TEN Guilling is COMIT EETE	
1												
OJT Broker Mgmt Signati Date	OJT Braker 5	ignature	Date	Traine	e Signature	Date	Emplayer Sign	nature		Date	Employer Signature	Date
Trainee Name	SSN	TLO	Plan		Funding	Employe	nent Goal	Reimb.	Hourly	Wage	Potential Adj. Hrs.	OJT Wage
	(lart four digitr)	Start Date End		Date Source		Limpioy	%		,		Reimbursement	(Haurly Wago *Rato)
	MAXIMUM RE	EIMBURSEMENT	пот то	EXCEE			E X TOTAL ISTE	P HOUR	S) Rev. 6	/30/20	018	
Skills to be Acquired	i	Existin	g Skills		Planned Hours	Adjusted Hours	Performan	ce Indicat	or	A	Assessment Method	Skill Attained? (Y or N)
1												
2												
[*]												
3												
4												

ISTEP Development Part 1



Created on DATA Spreadsheet



ISTEP Development Part 2



Created directly on ISTEP

Consider WIOA customers, WIOA eligible candidates and Reverse Referrals

Select candidate and forward to Employer for OJT placement



If selected - List Trainee's skills gap under "Existing Skills" section;

Ensure Trainee's resume and the job description is on file / attached to ISTEP preferably



Enter "Trainee's name, SSN, OJT Start Date, Funding Source, and Employment Goal"



Enter hours Trainee will require under "Adjusted Hours"; Use SVP as guide

All parties sign the ISTEP under BEFORE training BEGINS section once the above is agreed upon with the Employer

OJT/ISTEP Site Monitoring Form



•	IT /10TED 6'1 BA '1 '			
	JT/ISTEP Site Monitoring ument ISTEP. Must be completed at 25% and 50% of training			
Agency Name Click or tap here to enter te	xt.			
Click or tap here to enter text. Company Name	Click or tap here to enter text. Company Contact			
Click or tap here to enter text. Click or tap here to enter text. Company Address Trainer(s) Name(s)				
Click or tap here to enter text. Employee Name	Click or tap here to enter text. Employee Job Title			
Click or tap here to enter text. Employee SSN (last four digits)	Click or tap here to enter text. Wage Rate			
Check Yes, No, or N/A for the following st	atements:	Yes	No	N/A
1. The trainer is the same person listed in	the ISTEP. If not, identify the new trainer(s) (add note).			
2. The equipment/tools needed for train	ing are accurately stated in the ISTEP.			
3. OJT participant is been compensated a	it a rate equal or greater than identified in the ISTEP.			
4. Have any safety or health concerns be	en expressed? If yes, add note.			
5. Training was observed and is consisten	nt with the ISTEP.			
Are there any modifications to the training? If yes, have modifications sent to Click or tap here to enter text.				
After soliciting feedback from the OJT be addressed? (add note).	participant report, are there any issues raised that need to			
Need for further follow-up:		•		
Click or tap here to enter text.				



OJT/ISTEP Site Monitoring - Instructions

- Agency Name Add your agency complete name
- . Company Name Provide the name of the company per the OJT agreement
- Company Contact Include the supervisor contact name and title
- Company Address Complete worksite address listed in the OJT agreement
- . Trainer(s) Include the name(s) of the trainer(s) at the OJT worksite
- Employee Name Include the name of the OJT employee
- . Employee Job Title Provide the job title of the employee's position at the OJT worksite
- . Employee SSN Include the employee social security number, only the last four digits
- . Wage Rate Add the current wage that the position is paying at the OJT worksite
- If the trainer is different or more than one person, please add the name(s) in the notes section (1)
- Add a note about the equipment if it is necessary in the notes section (2)
- Wages should be similar as other employees doing the same type of work (3)
- Please add any expressed health or safety concerns in the notes section (4)
- . Training should be similar to the Individualized Services Training and Employment Plan (5)
- . If applicable, add your agency name here as well (6)
- . If applicable, add a note about the issues mentioned by the OJT participant (7)
- . Need to further follow-up Add additional concerns in the Need for further follow-up section
- Notes Please include notes as necessary
- Site Monitoring Conducted by Add the name of the person doing the site monitoring, agency and phone
 number
- Date Include the date of the site monitoring.

Notes:

- . This form must be completed at 25% and 50% of training dates
- · Career Connect must be updated for both candidate and employer. Services should be added after each visit
- Add the site monitoring form in the OJT worksite file. Email electronic versions at the end of training (ISTEP) to ExecOJT_ISTEP@workforceboard.org
- Make sure you mention to the OJT worksite that if the contact person changes the OJT worksite must inform your agency ASAP
- . Changes to an ISTEP might be okay, but they must be reported to your agency for ISTEP modification

Tips for Successful OJT



- Complete Pre-Award Checklist Form FIRST
- Tour facility
- Secure Job Description
- NO Entry level, Seasonal or Commission only jobs
- OJT can not be regular orientation
- Employer must provide equal status
- Adequate staff to conduct training? Meet trainer
- OJT not during OT

Gleaned Experiences

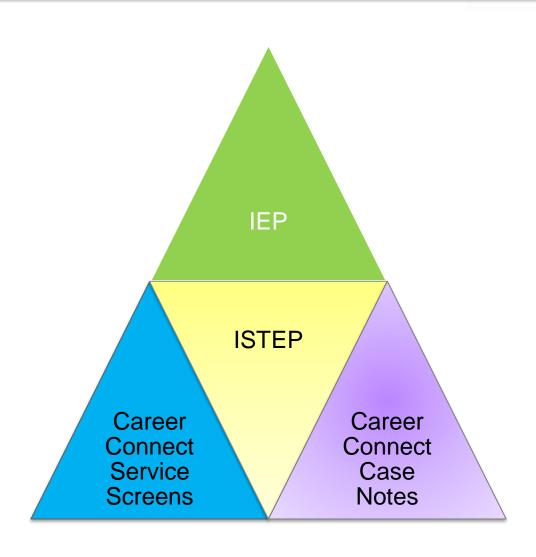


- Sold OJT as a hiring subsidy and not a training subsidy
- ITAs are easier
- The new hire is not a WIOA registered customer by or before the employment start date
- The employment or OJT start date is before the OJT Agreement has been signed by all parties

- Employer offered the job before OJT start date
- Poor documentation of skills gap resulting in ineffective training plans
- Poor monitoring or pay out of reimbursements
- Poor service delivery Not aligning IEP, Career Connect services, Career Connect case notes and training plan (ISTEP)

Service Delivery





Poll question 4



What is the order of the OJT paperwork?

- A. ISTEP, Pre-award, Agreement, Site Visit Form
- B. Site Visit Form, ISTEP, Pre-Award, Agreement
- C. Pre-Award, site visit, Agreement, ISTEP, 2 Site Visit Forms
- D. No specific order

OJT and Apprenticeship

- There is no prohibition to combining OJT with other forms of training, such as work experience, classroom, remediation, or an ITA.
- 2) When combining OJT Training with other types of training, only the OJT hours are eligible for wage reimbursement.
- 3) An OJT contract may be made with an employer that has a Registered Apprenticeship Program that is registered with DOL's Office of Apprenticeship for training participants but only the OJT hours are eligible for wage reimbursement.
- ITAs and OJT funds may be combined to support to placing participants into an Registered Apprenticeship
- 5) Agencies that intent to develop OJT contracts in connection with a Registered Apprenticeship Program should contact The Partnership to discuss their plan and **obtain written approval.**

New Updates to OJT Policy



- Public Sector Employees are now eligible
- Staffing Agencies is an eligible employer for OJTs (under certain conditions)
- Expansion of reimbursement rates

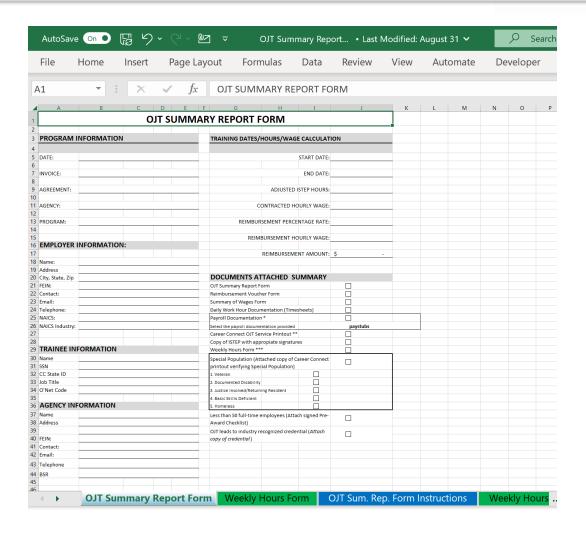
New Forms



- OJT Summary Report Form
- Weekly Hours Form

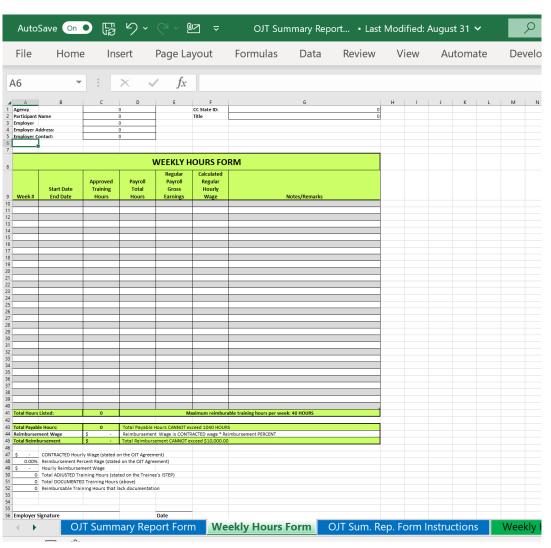
OJT Summary Report Form





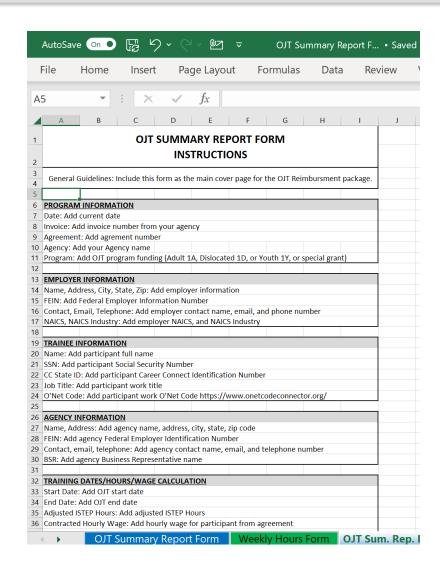
Weekly Hours Form

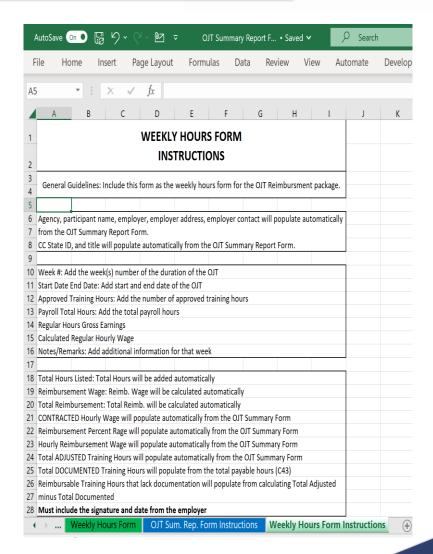




New Forms Example







Career Connect 75% reimbursement



Worksite Information

Worksite Name: GenHarp Clinical Solutions

Address: 9730 S Western Suite 218

City: Evergreen Park

State:

Contact Name:

Zip Code: 60805

Phone Number: 872 - 205 - 3194

E-mail Address: asia@genharpclinicalsollutions.health

Illinois

Asia Beamon

Hourly Wage: \$18.00

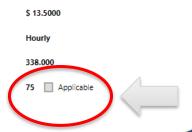
Weekly Hours: 40.0

Is this a green job?: No

Enrollment Cost Information

Total OJT Wage Costs





Documents required for an OJT

- Initial Site Visit
- Pre-Award
- Agreement
- ISTEP
- ISTEP/OJT Site Visit (two are required)

Reporting

- Pre-Award (signed)
- Agreement (signed)
- ISTEP (signed before OJT starts)
- ISTEP (signed after OJT ends)
- ISTEP/OJT Site Visit (must be sent after OJT ends)

Email: ExecOJT_ISTEP@chicookworks.org

Poll question 5



You can offer an employer an OJT for a WIOA customer who just completed an ITA.

- A. True
- B. False

OJT: A Valuable Tool



On-the-Job Training (OJT) is a valuable tool that can transform services provided to employers.

Is OJT in your business services toolkit?

Questions?

Key Points



- ➤ The maximum reimbursable training hours is 1,040.
- ➤ Training should not be more than six months (unless there is a special circumstance such as lengthy illness). If OJT needs to be extended please send David Swanson an email for approval. Training agreement will also need to be updated to include recalculation of reimbursement if total training hours change.
- Overtime, holiday, vacation pay, orientations or regular training provided to all employees cannot be counted for reimbursement.

Key Points (cont.)



- You should invoice only once, unless the invoices cross program years.
- ➤ Bill as soon as possible after the OJT is completed.
- ➤ Give the employer a realistic timeframe for payment (45-60 days after The Partnership has received the billing).
- Disencumber the funds from your contract if you are not going to use all the money.
- > Keep track of your performance.

OJT Policy and Procedure



- The ISTEP&OJT Procedure and OJT Policy Letter can be found in the Help Desk: https://workforceboard.zendesk.com
- > Both items will be under WIOA Topics.
- > Familiarize yourself with both documents.
- ➤ Questions should be directed to: Ahogan@chicookworks.org

Forms Demonstration



- OJT Summary Report Form will replace the OJT Checklist
- Reimbursement Voucher Form
- Weekly Hours Form will replace the OJT Summary Report





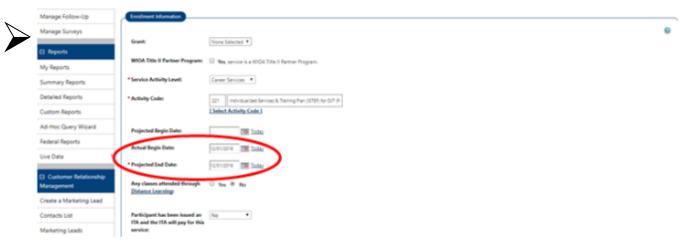
- Find the Activity Code field and click on the Select Activity Code
- Select activity code 221 Individualized Services & Training Plan (ISTEP) for OJT (Formerly SATO)
 –Same Day Service (for Adult/Dislocated Worker) or activity code 428 Individualized Services &
 Training Plan (ISTEP) for OJT (Formerly SATO) –Same Day Service (for Youth).



ISTEP Service



➤ The "OJT Broker Management Signature Date" on the ISTEP is used as both the service "Actual Begin" Date and "Projected End Date" in Career Connect.

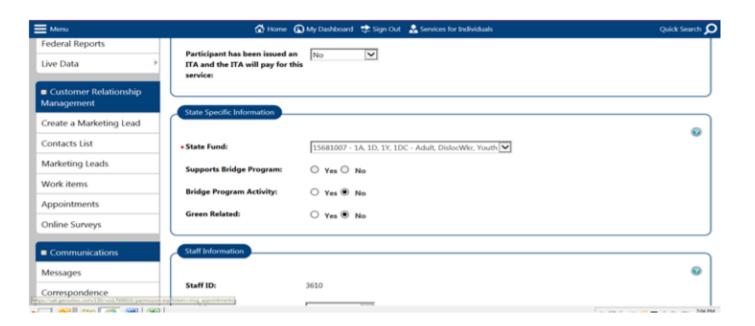


PLEASE NOTE: An ISTEP Service is opened and closed on the same day since this considered a Same Day Service. Also note that the ISTEP Service displays as "Career Planning" in IWDS.





Complete the rest of the screen under "State Specific Information" and "Staff Information" sections and click Next.





ISTEP Service (cont.)

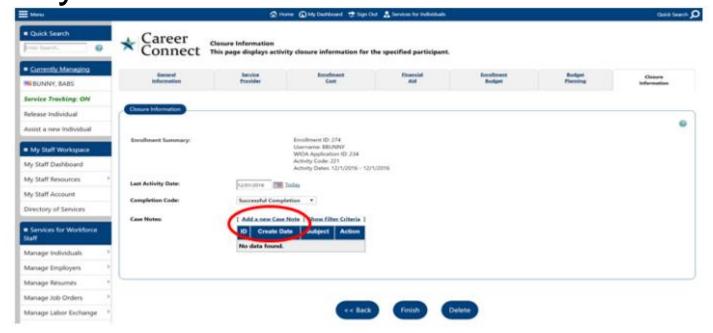
➤ Complete the "Service Provider" section of the service with your agency information.

Menu		5	Home @MyDestboard 😎 1	lign Out 🙎 Services for Individ	duals .		Quick Search
 Currently Managing 	General	Service	Encolment	Financial	Encollment	Budget	Closure
■BUNNY, BABS	Information	Provider	Cont	Aid	Budget	Planning	Information
Service Tracking: ON	Enrollment Service Provider Inform	ation					
Release Individual							
Assist a new Individual							
■ My Staff Workspace	Enrollment Summary:		Enrollment ID: 274 Username: BBUNNY WIOA Application ID: 234				
My Staff Dashboard			Activity Code: 221 Activity Dates: 12/1/2016	- 12/1/2016			
My Staff Resources	• Provider:	Comprehensiv	Con Store				
My Staff Account		LSelect Provid					
Directory of Services	Service, Course or Contract:	Office Services		っ ノ			
		Select Service	e, Course or Contract.)				
 Services for Workforce Staff 	Provider Locations:	Comprehensiv	e One-Stop				
Manage Individuals		1 N State St Chicago, IL 1	80601				
Manage Employers >		L Select Provid	les Exceptions 1				
Manage Résumés	Provider Contacts:	Lament Provide	er Locations.;	_			
Manage Job Orders		LSelect Provid	ler Contacts.)				
Manage Labor Exchange	Occupational Training Code:	Not Applicable					
	l .						

ISTEP Service (cont.)



Click on the "Closure Information" tab and close the service successfully for the same day.



OJT Service



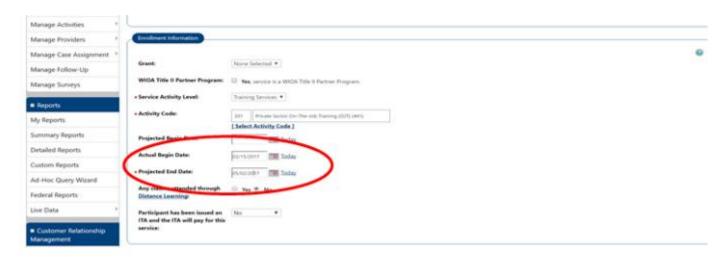
Select Training Services as the Activity Level for (1A/1D) and 301 Private Sector OJT or 302 Public Sector OJT as the Activity Code. For 1Y select Work Related Services as the Activity Level and 443 Private Sector OJT for the Activity Code.

Manage Activities 7			
Manage Providers *	Excellment Information		
Manage Case Assignment *			0
Manage Follow-Up	Grant	Name Selected. *	
Manage Surveys	WIOA Title II By Crogram	The New Assistant is a WANGA Trible of the Principles.	
200000	Service Activity Level:	haming farvious *	
Reports	Activity Code:)	
My Reports	Activity Cook:	201 Miles Serter De The Adb Yaining (201) (Mr) E Salvet Activity Code 3	
Summary Reports	Projected Segin Date:	(50) Today	
Detailed Reports	Actual Begin Date:	particent To Inday	
Custom Reports	Projected End Date:	paramority (SS Juday	
Ad-Hoc Query Wizard	O STORY DESCRIPTION OF THE PROPERTY OF THE PRO		
Federal Reports	Any classes attended through Distance Learning:	⊕ Yes * No	
Live Data *	Participant has been issued an IEA and the ITA will pay for this	(No. *)	
Customer Relationship Management	service:		



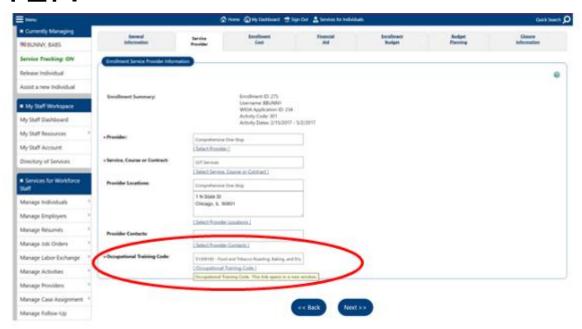


"Actual Begin Date" and "Projected End Date" will match with the ISTEP start date and planned end date.





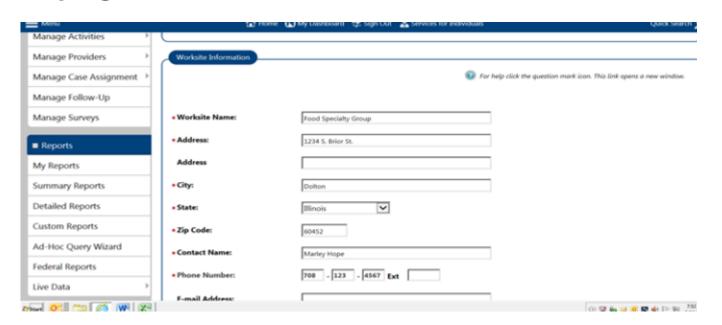
➤ On the "Service Provider" tab, select your agency as the provider, the service will be OJT Services and the Occupational Training Code will be the same as the O'NET code on the ISTEP.





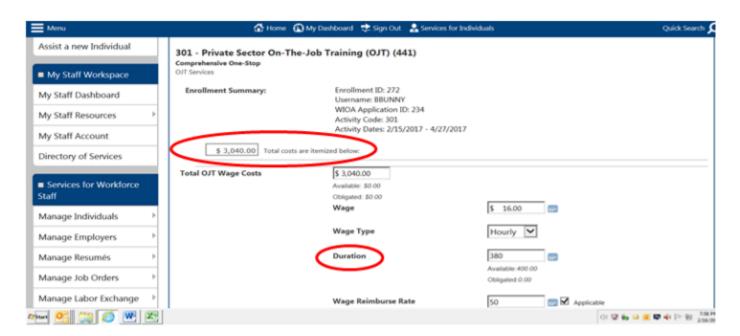


➤ On the "Worksite Information" section, fill out the Employer Information located on the hardcopy of the ISTEP.





➤ On the "Enrollment Cost" tab, fill out the wage, duration and wage reimbursement rate as is shown on the hardcopy of the ISTEP.

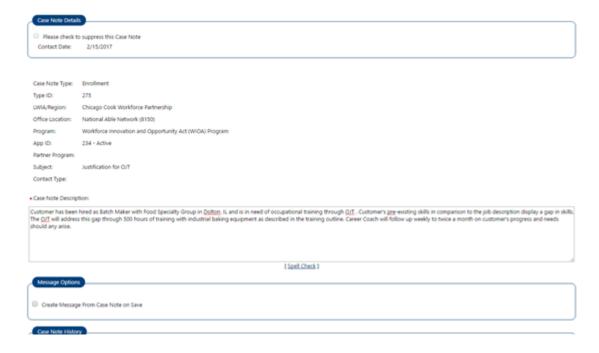




➤ If the OJT trainee's training duration changes after the service has been entered, update the "Enrollment Cost Information" section and explain in the Case Note section. Also, the modified ISTEP document should be emailed to The Partnership.



On the "Closure Information tab" click "Add a new Case Note" and then add a case note indicating in detail that the customer started OJT.



Questions





Survey Questions





https://fs21.formsite.com/Workforce_Partnership/cbo5ii66lw/index

Thank You



