



Dislocated Worker Eligibility

Webinar 9/20/2023

Q & A

Q1: Can you explain a bit more about the 5-year look back period?

A: LWIA 7 has a look back period of 5 years. Please refer to our Dislocated Worker Policy on the Help Desk.

Q2: Can you please explain more about and over payment?

A: If a customer has an over payment, you cannot make the customer eligible as Unlikely to Return (Categories 1 & 2). There may be a possibility of making the customer eligible under another Category. Please contact your Regional Manager or Program Coordinator with specific scenarios.

Q3: What type of documentation is used to determine an individual as a UI Profilee?

A: You can use the Illinois Workforce Development System (IWDS) to pull the UI Profile Report. Since Career Connect does not have this option available, the participant will need to be made eligible by using the already existing Categories.

Q4: How far can we look back at a customer's work history for exhausted UI benefits? If they worked since then, (FT, self-sustaining) can we still use that dislocation job to make them eligible 1D?

A: LWIA 7 has a look back period of 5 years. Please refer to our Dislocated Worker Policy on the Help Desk.

Q5: Can you clarify documenting Underemployed for a person working full time but on food stamps?

A: Document the food stamps in the appropriate place in Career Connect. Underemployed must also be recorded in Career Connect.

Q6: If a customer is eligible a 2nd time for UI but is not getting paid UI benefits due to overpayment, are they still eligible for WIOA?

A: If a customer has an over payment, you cannot make the customer eligible as Unlikely to Return (Categories 1 & 2). There may be a possibility of making the customer eligible under another Category. Please contact your Regional Manager or Program Coordinator with specific scenarios.