



CHICAGO COOK
WORKFORCE PARTNERSHIP

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WIOA Contractor Meeting

April 3, 2024



WEBINAR GUIDANCE AND TIPS

- ❖ Your lines are muted.
- ❖ Please post all questions and comments in chat section.
- ❖ This session is being recorded.
- ❖ The recording and power point will be posted on the help desk.

Agenda

- A. Welcome and WIOA Updates
 - 1. Partnership and Program Staff Updates 5
 - 2. WIOA Local Plan 3
 - 3. WOA 2023 Performance
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 - 10. Professional Development, Conferences and Networking 5
- B. Fiscal & Performance (Budgets/Vouchering/Monitoring)
- C. Business Services and Sector updates
 - 1. Career Connector Events and Citywide Career Fair 2
 - 2. Information Technology Sector Center 10
 - 3. Health Care Sector Center 10
 - 4. TDL Sector Center 10
 - 5. Hospitality Sector Center 10
- D. Questions and Answers

Marketing our Services



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WVON Podcast

The Partnership is on the radio! Join us on WVON Saturdays 8 am!

We need your help to
get the word out about
our services
and success stories !

- Weekly on Saturdays 8 am
- Call In with Questions and Comments
- Want to be on the show?
- Each session about 40 – 50 minutes
- 70% of total listeners and nearly 40% are married.
- The majority of households have two members, and more than half do not have children under the age of 18.
- The respondents were 96.4% African-American

Program Unit Staff



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Amy Santacaterina, Director of WIOA Programs

Anne Hogan, Occupational Training Manager



Rosa Marquez, Occupational Training Coordinator



Program Unit Staff: Regional Managers



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Pilar Trejo, Associate Program Director



Zaida Chaidez, Regional Manager
Region 1



Patti Prado, Regional Manager
Region 2



Dora Randle, Regional Manager
Region 3



Renee Francis, Regional Manager
Region 4

Program Unit Staff: Program Coordinators



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Kristi Chevali, Manager of Delegate Agency
Technical Assistance & Support



Carlos Valentin, Program Coordinator
Region 1



Nichole Morrison, Program Coordinator
Region 2



Danny Marshall, Program Coordinator
Region 3



Tina Caldwell, Program Coordinator
Region 4

Program Unit Staff: BRED



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Kathleen Brannigan,
Business Services Manager



Marion Batey,
Business Relations Specialist



Tonya Cody-Robinson,
Business Relations Specialist



Pat Moore,
Business Relations Specialist



Pamela Thomas,
Business Relations Specialist



Victor Vizueta,
Business Relations Specialist

WIOA Local Plan for LWIA 7



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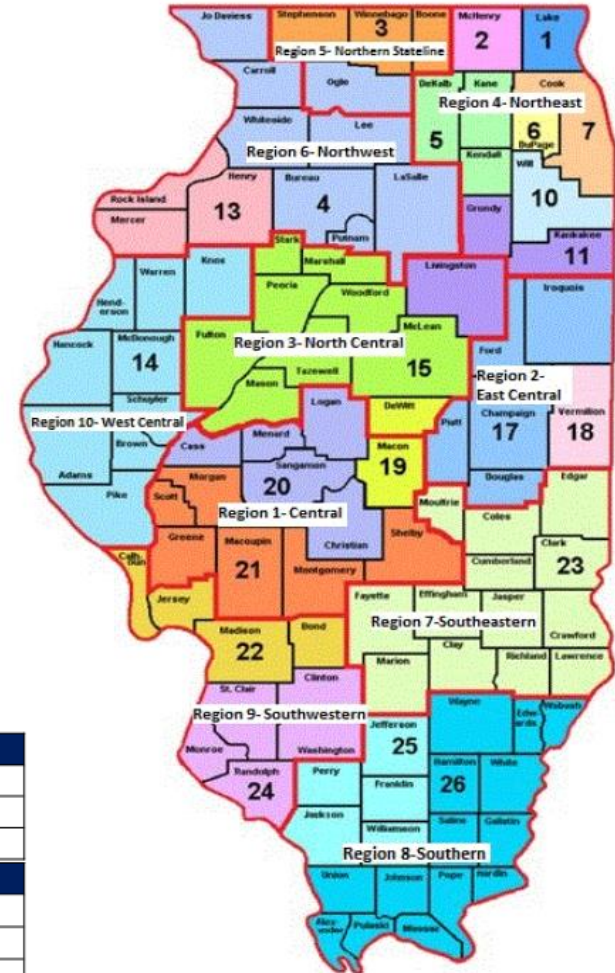
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- A four-year action plan to develop, align and integrate the region and local area's job-driven workforce development systems and
- Provides the platform to achieve the local area's visions and strategic and operational goals.

PLAN ORGANIZATION

All local workforce innovation areas in Illinois must submit a plan that includes both the regional and local planning components outlined in this planning guide.

REGIONAL COMPONENTS	
Chapter 1	Economic and Workforce Analysis
Chapter 2	Strategies for Service Integration
Chapter 3	Vision, Goals and Implementation Strategies
LOCAL COMPONENTS	
Chapter 4	Operating Systems and Policies
Chapter 5	Performance Goals and Evaluation
Chapter 6	Technical Requirements and Assurances



WIOA Local Plan



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Planning Guide/Data Issued

- Draft Local Planning Guide 10/11/23
- Final Local Planning Guide 11/15/23
- Regional Data Packets 10/31/23

Local Plan Development and Input

- Review WIOA Local PY 2020 Plan as a reference 12/23
- Hired Consultant, Jeff Marcella 01/24
- Convened local partners for review and input 02/05/24

Local Plan Posted

- Posted for 30-day viewing and public commentary 2/16/24 – 3/17/24

Approval Process

- Local Workforce Board approval 03/19/24
- Final WIOA Local Plan to be submitted to State 03/31/24
- State Reviews Period Completed by 06/30/24

Effective Date

- Upon approval, July 1, 2024

Modification

- 2-year period of the 4-year local plan submit modifications to the local plan to reflect changes: In labor market and economic conditions;



2023 WIOA Performance



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WIOA Performance Measure	Adult	Dislocated	Youth
Employment in 2nd Qtr. after Exit*	52.76% Goal-71%	60.64% Goal-78.5%	61.74% Goal-71%
Median Qtr. 2 Earnings*	\$10,312 Exceed	\$12,446 Exceed	\$6,629 Exceed
Employment in 4th Qtr. after Exit**	53.87% Goal-69%	53.87% Goal-73%	60.12% Goal 68.5%
Credential Rate**	69.04% Meet- Goal 72%	67.81% Meet Goal-73%	71.41% Exceed
Measurable Skills Gain***	51.55% Meet: Goal: 53%	52.6% Meet Goal-56%	44.59% Meet-Goal-49%

*Outcomes based on exit cohort from 7/1/22-6/30/23

**Outcomes based on exit cohort from 1/1/22-12/31/22

***Outcomes based on enrollment anniversaries from 7/1/2023-6/30/2024

Performance Tips



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- Please Review Your Performance in IWDS
- Click on each measure for list of participants in measure
- Update with any supplemental information
- You are doing great work -need to make sure it is documented properly!!!!
- Ask Program Coordinators for Help !



Performance Tips



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- Enter Supplemental Employment information!- Current Issue with the System.
- Credential Attainment is record keeping! Collect credentials at completion of training! Have system in place to follow up with people post exit. Contact training providers!
- **Review denominator pool! The time frames are different for each measure so need to check who is in the pool.**
- MSG is record keeping. People are in multiple years. All in School youth are in MSG. All Career Pathway Training participants in measure. Need a gain each year with active training service.
- **Remember Measurable Skills Gain is a live measure-close out completed training services- show gain by 6/30/24**



Link to Spring 2021 WIOA Performance webinar series & resources:
<https://workforceboard.zendesk.com/hc/en-us/articles/360059762371>

MSG & Credential Resources



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- Measurable Skills Gain Procedure:
<https://workforceboard.zendesk.com/hc/en-us/articles/360003921472>
- Credential Procedure: <https://workforceboard.zendesk.com/hc/en-us/articles/360001371732>
- WIOA Services Definitions (shows which services put a participant in the MSG and/or Credential Measures):
<https://workforceboard.zendesk.com/hc/en-us/articles/360050548012>
- WIOA Performance tab of the Report Guide has instructions for the “Credential Required” and “Measurable Skills Gain Required” reports in Career Connect. These reports will tell you who is each measure and whether they have the credential or MSG:
<https://workforceboard.zendesk.com/hc/en-us/articles/6503046470541>

PY 24 Funding Recommendations



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- Youth, American Job Centers, Sector Centers
- Loading Plans Planned to Actuals
- Review of Key Benchmarks:
- Total Participants Served through 3rd qtr.
 - New Enrollments through 3rd qtr.
 - Placements through 3rd qtr.
 - Positive exits
 - Businesses Served to Planned (AJCs and Sectors)
 - Program Compliance Score
 - Fiscal Compliance Score
 - Case Notes every 30 days
 - WIOA Performance Measures
- Make sure everything is in the system by April 30th.
- Recommendations go to Board Committees

National Dislocated Worker Awards



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Quality Jobs, Equity, Strategy, Training (QUEST 1)

- To provide training and employment services to dislocated workers and historically marginalized
- Wider definition of Dislocated Worker
- Disaster Relief Employment
- \$6,516,540
- 11/1/2022-9/30/2024

QUEST 2

- To provide training and employment services to dislocated workers and historically marginalized, Migrants and Refugees
- Wider definition of Dislocated Worker
- Disaster Relief Employment
- \$1,500,000
- 10/1/2023-9/30/2025

1E Funding

- Receiving two 1E awards from the State to serve dislocated workers
- Funding for Training (ITAs and OJTs)
- Allows us to transfer formula funding to adult

ITA Updates



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- ITA for Youth and Adults remain closed
- Many Adults may qualify for QUEST grants
- We will be opening Adult ITA requests sometime in April and possibly youth
- If there is someone who qualifies for an Exception, please make sure that you use the following codes:
 - 315 ITA Exception (Adult)
 - 451-ITA Exception (Youth)



Please contact Anne Hogan or Rosa Marquez if you have any questions

New Arrivals



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Temporary Protection Status/Employment Authorization (TPS/EAD) Workshops

- Over 2,400 interest forms collected
- Collaboration with multiple Agencies (i.e. TRP, IDES, ScaleLit, CCC, AJCs, and Delegate Agency)
- National Able (Pilsen) and Central States Ser Work Crews (New arrivals employees)
- Over 800 EAD received (18 +)
- Combination of Shelter and community residential housing

Resource and Hiring Events

- Resource Fair 2/14 over 200 attendees
- Hiring Event 3/19 postponed
- Food Hero Culinary Training
- JARC Manufacturing Training



Employer Services

- Collaboration with IDES and TENT
- Employer Webinar "Integrating New Arrivals in the Workplace"



WIOA Program Updates: Compliance Reminder

- If your customer did not sign and date the WIOA Application, they are considered ineligible
- Customers MUST sign and date the WIOA Application
- 4/15/24 DCEO monitoring covering time-period 3/1/23-2/29/24



Data Clean Up



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- Some agencies not providing/entering Assessment. Due: 4/8 for those who received an email.
- **REMINDER:** All customers must have an Objective Assessment Summary (OAS) complete. Once complete, the corresponding service (207-Comprehensive & Specialized Assessment) must be opened
- Open Same Day Services. List was sent yesterday, please make sure those get closed. Due: 4/8 for those who received an email
- **REMINDER:** Close all services that say, “Same Day Service.”



Scheduled Training Sessions



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First 4 workshops are:

➤ Performance Measures Webinar 4/9

➤ **Services & Case Notes Webinar 4/18**

****IN-PERSON will be re-scheduled to 5/21****



➤ Objective Assessment Summary (OAS) week of 4/22

➤ Individual Employment Plan (IEP) week of 4/29

- Please note this workshop is only for Adults & Dislocated Worker programs. We will be scheduling separate workshops for the Youth Individual Service Strategy (ISS) at a later date.

➤ Registration LINK:

<https://workforceboard.zendesk.com/hc/en-us/sections/3600000173031-Upcoming-Trainings>

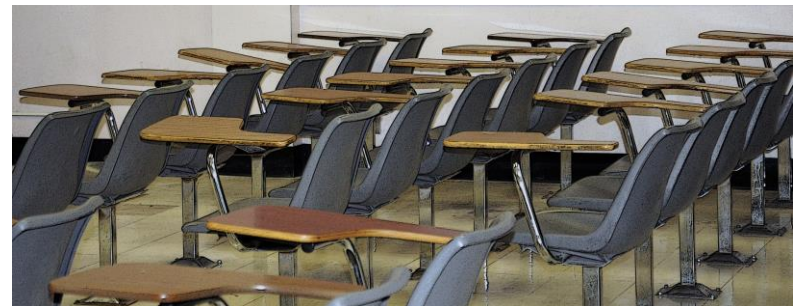
Training Sessions: Up Next



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- Idea is for new staff to attend the In-Person workshops.
- Webinars are for staff who just need a refresher
- ITA Webinar
- Individual Service Strategy (ISS) for Youth
- Reports
- Closure/Exit
- Measurable Skills Gain (MSG)



New/Updated Policy Letters



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➤ New Policy Letter: Career Planning

<https://workforceboard.zendesk.com/hc/en-us/articles/25495806236685->

- Follows DCEO Career Planning Policy and is a summary of what was covered in our Customer Flow webinar series

➤ Finalized Policy Letters as of 3/19/2024

- ✓ Follow up Adult/Dislocated Workers
- ✓ Follow Up Youth
- ✓ Sectors for Substantial Layoffs
- ✓ Selective Service



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www.workforceboard.org

69 WEST WASHINGTON | SUITE 2860 | CHICAGO, ILLINOIS 60602 | TEL 312 603-0200 | FAX 312 603-9939/9930

Local Workforce Innovation and Opportunity (WIOA) Policy No. 2023-PL 01

To: All American Job Centers, Delegate Agencies, and Sector Centers

From: 
George Wright, CEO
Chicago Cook Workforce Partnership (The Partnership)

Subject: Career Planning Policy

Date: March 19, 2024

Purpose:

The purpose of this communication is to establish policy and provide guidance to delegate agencies on the implementation, and management as required under the Workforce Innovation and Opportunity Act (WIOA).

New DOL Guidance: TEGL 10-23



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Webinar: Reducing Administrative Barriers to Improve Customer Experience in Grant Programs Administered by the Employment and Training Administration

- We are discussing internally and will advise when changes have been made. For now, business as usual.
- Summary:
 - Social Security Number not required for eligibility
 - Authorization to Work only required when providing specific services
 - Human Centered Design approach
 - Yes WIOA Can!

Recording and Materials can be found here: [WorkforceGPS - Guidance Overview: Reducing Administrative Barriers to Improve Customer Experience](#)




Help Desk Tickets



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HELP DESK	PROGRAM COORDINATOR
Password Re-sets for all systems	New Staff Accounts
Void Service requests	Programmatic questions
Deleting of Document/IEP/ISS/OAS	Eligibility questions
Data Edits to services (date change, open/close services)	Agency specific questions
Data Edits to WIOA Application	More than 3 customers need data edits
Re-opening Closed Never Enrolled Application	
ITA service issues	
IPATS Requests	
Career Connect system issues	

Partnership Updates



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- ☐ Facilitate communication and easy access to the contact information of leads and key people
- ☐ Send more targeted emails
- ☐ Build strong relationships
- ☐ Send blasts to multiple people without having to add each name to the To, Cc, or Bcc line individually

WIOA Contact List



Pilar Trejo | Associate Program Director of WIOA Programs
Chicago Cook Workforce Partnership | The Partnership
O: (312) 603-7076 | Cell: (312) 805-3045 E: ptrejo@chicookworks.org
[Website](#) | [Facebook](#) | [LinkedIn](#) | [Twitter](#) | [Instagram](#) | [YouTube](#) | [Podcast](#)

Tell me how I am doing. Click this link:

https://fs21.formsite.com/Workforce_Partnership/d2j4oh5cwx/index

- There will be a survey link attached to each Regional Manager and Program Coordinator's signature sign-off.
- It will be totally anonymous.

Partnership Updates



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*Save
the
Date*

Delegate Agency
Meeting

May 9th, 2024

Invite coming soon

Workforce Professional Training: *Talent Pipeline Management (TPM)*



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Talent Pipeline Management Academy US Chamber of Commerce Foundation – Nationwide Training Opportunity

The screenshot displays the TPM Academy website. The header includes the TPM Academy logo, a navigation menu with links like 'The Experience', 'Curriculum Resources', 'Get Involved', 'TPM National Learning Network', 'TPM Map', and 'Contact', and a search icon. Below the header, a large blue banner for the course 'ORGANIZING EMPLOYER COLLABORATIVES' is shown. The banner includes a list of course components: 'Self-paced Study - 1 hr. 50 mins.', 'Welcome/Overview', 'eLearning Nanos (4 Units)', 'Case Study Exercises (2)', 'Web Tool', 'Reflection', and 'Assessment'. A prominent white text overlay on the banner reads 'Enroll in the next TPM Academy cohort!' with a 'Register Today!' button below it. The right sidebar of the course overview shows a 'My Profile' section with a user named Matthew Moore, a 'My Cohort' section with other users, and a 'Badges' section.

Building High-Performing Talent Pipelines

The TPM Academy trains business, workforce, and economic development leaders on the Talent Pipeline Management (TPM) approach, a demand-driven strategy to create real career pathways for students and workers with talent pipelines aligned to dynamic business needs.

Enroll in the next TPM Academy cohort!

Register Today!

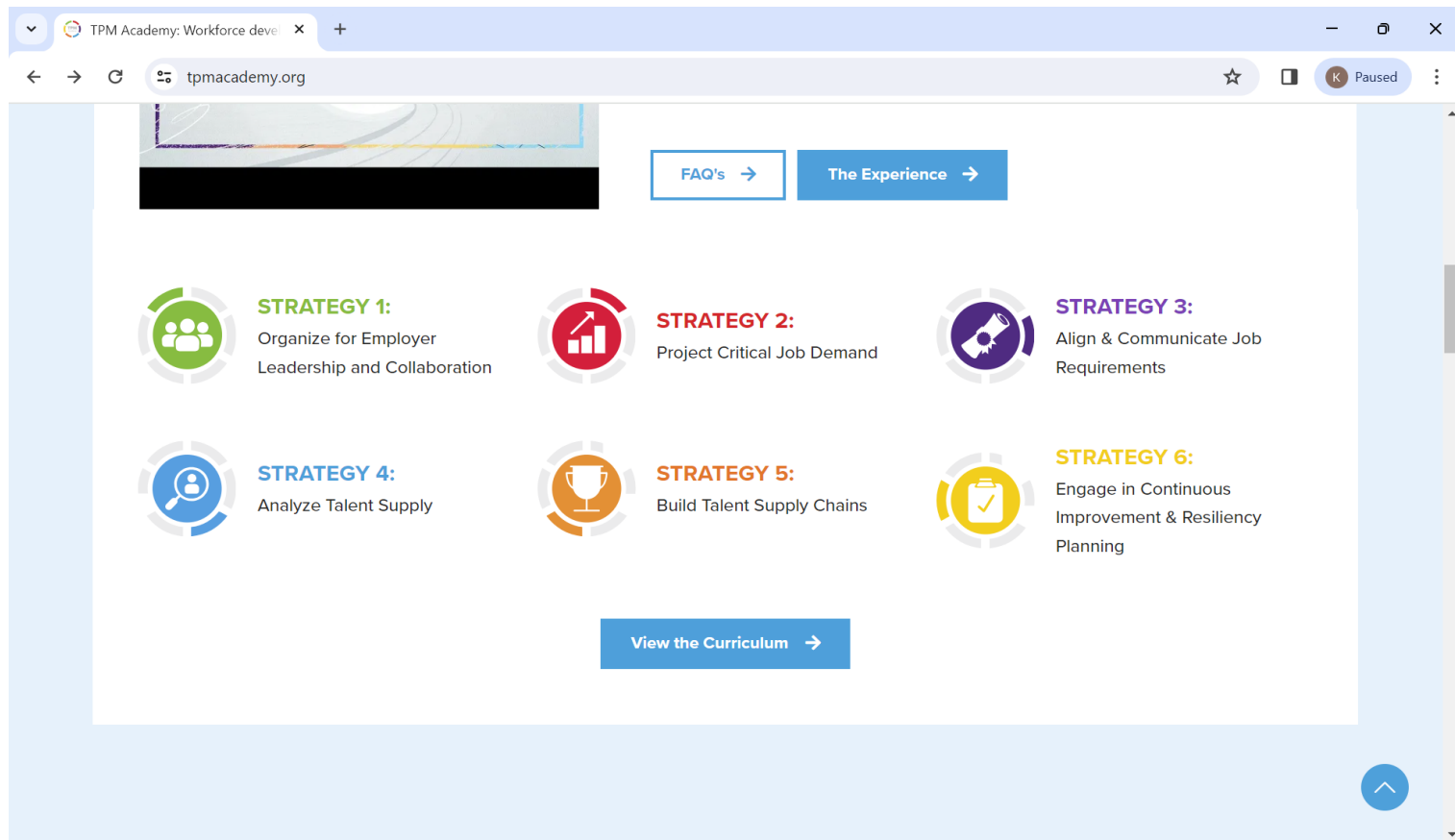
Workforce Professional Training: *Talent Pipeline Management (TPM)*



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TPM Curriculum – Based on 'Supply Chain Management Practices'



Professional Development & Resources



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➤ Workforce GPS

<https://www.workforcegps.org/events>



➤ Workforce Wednesday

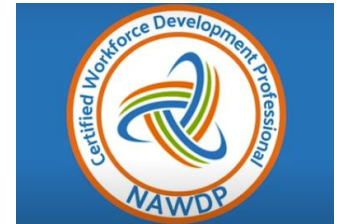
<https://ilworkforceacademy.com/workforce-webinars/>



[Spring 2024 Grant Writing Workshop for Workforce \(forms-db.com\)](https://forms-db.com)

➤ Certified Workforce Development Professional (CWDP)

<https://www.nawdp.org/page/AboutTheCWDP>



➤ Chicago Jobs Council

<https://www.cjc.net/upcoming-public-trainings>



**A collection of
CJC's latest
tools &
resources**

Career Readiness Curriculum +

Lessons Learned from Manifestations of
Racism in the Workforce Development
System and Housing System
Workshops +

Building Pathways to Clean Energy Jobs
in Illinois +

**IDHS - Trauma
Informed Care:
Trauma & Resilience
Virtual Training**

**Design a Custom
Training**

**Join a Learning
Cohort**

Conferences and Networking



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- WIOA Summit April 24 – 25
<https://ilworkforceacademy.com/wioa-summit/>



- UNIDOS July 15 – 17
<https://unidosus.org/conference/>



- Chicago Jobs Council 43rd Annual Breakfast June 14
<https://www.cjc.net/43rd-annual-meeting-celebration>



Conferences



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- NAWDP May 20 – 22

<https://www.nawdp.org/page/AnnualConference2024>



- NAWDP Youth Symposium November 18 – 20

<https://unidosus.org/conference/>



Conferences



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- Business Service Academy August 12 – 14
<https://www.nawdp.org/page/BusinessServicesAcademy>



- Virtual Academy
<https://www.nawdp.org/page/VirtualAcademy2024> June 3 - 5



Fiscal Updates



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- Accounts Payable Specialist will be assigned to agencies for all contracts.
- Vouchers are due on the 15th of every month.
- Budget modifications are due 45 days before the contract ends.
- Budget Projections thru June will be sent out this week.
- Voucher submission- Make sure to submit proper documentation so we may process and approve for payment in a timely manner.
- Always include the Excel Detail Worksheet with all voucher submissions.
- New updated voucher template will begin with April invoices.
- Portal matters will go thru assigned AP Specialist. Please copy the following:



Veronica Buenrostro, Controller at Vbuenrostro@chicookworks.org

Thadius Elliott, Fiscal and Grants Manager at telliott@chicookworks.org

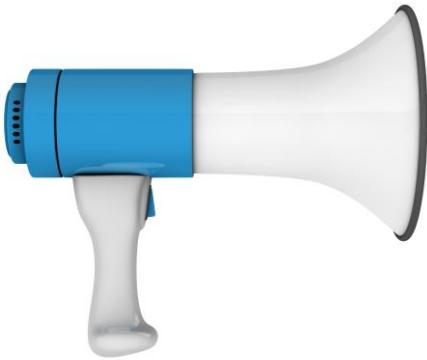
Payment questions - Veronica Buenrostro at Vbuenrostro@chicookworks.org

Calendar Updates - Career Connect Events



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- ❑ **APRIL** – HHC7 4/16/24 - Palmer House
- ❑ **APRIL/MAY** - Community/New Arrivals –
Pending reschedule date
- ❑ **MAY** 5/29 – HHC North
- ❑ **JUNE** – 6/13/24 Host: CAIC,
Manufacturing, Location Pending
- ❑ **SEPTEMBER** – 9/12/24 - Host: Wheeling
AJC/BCS - @ Harper LCC
- ❑ **OCTOBER** – Pending
- ❑ **NOVEMBER** – 11/07/24 – Host: National
Able Network - Veteran-Focused

Upcoming Events



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CITYWIDE CAREER FAIR

Thursday, April 25, 2024
10:00 AM-2:00 PM

Malcolm X College Gymnasium



Employers will be available
to share employment
opportunities

Open Registration

Doors open at 10:00 AM

Bring updated resumes and be prepared
to complete online applications

For assistance with resumes and interviewing skills, visit your
neighborhood American Job Center, levelupajc.org



OFFICE OF THE CITY CLERK
ANNA M. VALENCIA
CITY OF CHICAGO



CITY COLLEGES
OF CHICAGO



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INFORMATION TECHNOLOGY SECTOR CENTER

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Meet the IT Sector Center Team

The IT Sector Center team is here to assist you, your clients, and employer partners in providing guidance, advice, and assistance.

Have questions about certifications?

Wondering about hiring and technology trends?

In need of presenters for tech-related issues?

Contact us! We're here to help!

Jon Kimmel

Director

jkimmel@nationalable.org





Summar Alnuaimi

**Sr Business Services
Representative**

salnuaimi@nationalable.org





Brian Easter

**Business Services
Representative**

beaster@nationalable.org



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IT Sector Center Progress – By the Numbers!

Incumbent Worker Trainings:

- 1 Currently in progress
- 2 Completed IWT projects

On the Job Training: 4 Current

- 2 converted from PWE at host site to fill higher level FT roles using OJT

Total Placements: 46 (*and counting!*)

Paid Work Experiences this PY: 18

- Utilizing several funding streams, including JTED, IL Pathway, and IT Sector Center
- Planning several more
- Working with 6 host organizations

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Techapalooza North Results

8 employers

2 resource providers

79 + Jobseekers



Commonly
Asked
Question
about Jobs
Training:
*“Is this a good
training for
this job?”*

***Entry-Level IT
Jobs:***

Technical
Support
Specialist
Data Entry Clerk
Desktop Support
Tech
Help Desk Tech
IT Project
Coordinator
Jr Web
Developer

***Not Entry-Level IT
Jobs:***

Cybersecurity
Analyst
Network Engineer
Systems Engineer⁴¹
System/Network/
Database Admin
IT Project
Manager
Data
Engineer/Analyst
Software Engineer

Next Steps!

Currently working with several employers to develop and expand IT Apprenticeship.

Focusing on educating IT Depts and Organizations about Incumbent Worker Training

Working to simplify the “lift” for employers who want to utilize OJT

Building out transferable PWE/WBL “training plans” for PWE Host Sites

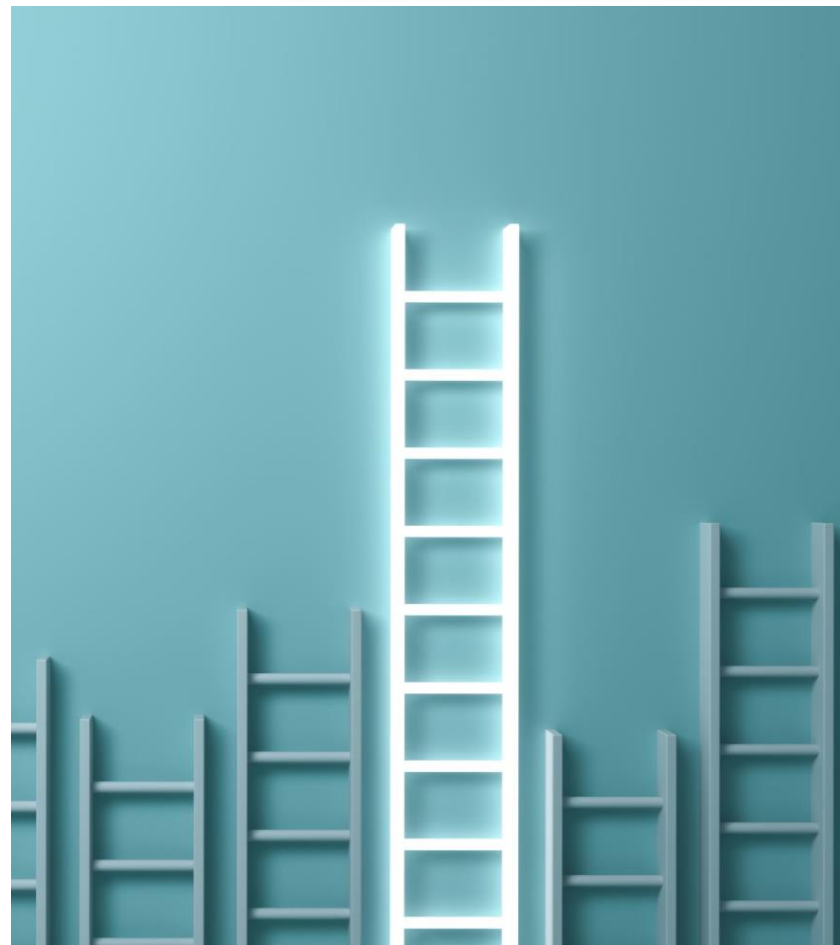
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INFORMATION TECHNOLOGY SECTOR CENTER

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Thank You!



The Partnership's Healthcare Sector Center Contractor Meeting

April 3rd, 2024

Presenter: Michelle McFarland

Healthcare Sector Center Support



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Call on the Healthcare Sector Team for Support!

REFER YOUR PARTICIPANT FOR PLACEMENT ASSISTANCE:

- Shared Placements
- Healthcare Positions: Interviewing Tips and One on One Job Readiness
- Resume review and updates

WAYS TO CONNECT WITH HEALTHCARE SECTOR:

- Invite Healthcare Business Team to your Job Club or Team meetings
- Invite Healthcare to collaborate during your recruitment and hiring events
- Attend Healthcare Sector Specialized Workshops

SPECIALIZED SKILLS AND TRAINING:

- Refer your WIOA participant for On-the-Job, Paid Work Experienced training opportunities through the healthcare sector
- Healthcare can provide you with contact details for jobseeker that your agency can engage with to pursue enrollment in WIOA.
- **Interested:** Connect with Lead Business Solutions Consultant – maria.romero@equusworks.com



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What Healthcare Sector is working on....

APPRENTICESHIP OPPORTUNITY: Building Tomorrow's Laboratory Workforce

Major DOL and State of IL initiative is the expansion of the use of Apprenticeships which can utilize some or all of the Work Based Learning programs provided to employers.

**CLINICAL LABORATORY
DEVELOPMENT PROGRAM**



\$3.5 million State of the Art Lab at the **University of Illinois Chicago**, will develop the next generation of laboratory technicians and scientists through hands-on training and work experience.



Conversations and Exploring Apprenticeship Partnerships





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Hot Jobs!!

Patient Services Representatives
Patient Care Technicians
Sterile Processing Technicians
Certified Nursing Assistants
Community Health Workers
Direct Support Professionals
Lab Processors
LPN's, EMT's, Paramedics
Medical Assistants
Phlebotomists



NorthShore Swedish Hospital nch Edward-Elmhurst HEALTH

INTRODUCING

 Endeavor Health™



We're Partnering – We would like your collaboration!



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Partnering Translates to Placements!!!

Upcoming Events:

Event Date(s):

- ☐ Washington Heights Job Club
- ☐ Wellness Fair McCutcheon School in Uptown
- ☐ Collaboration with AJC – Maywood referrals to Endeavor Health

RESCHEDULED

April 10th

Ongoing

KEEP LOOKOUT FOR:

- ☐ Northwestern Medicine Hiring Event coming in May 2024!!!

Healthcare Sector Center Contact Information



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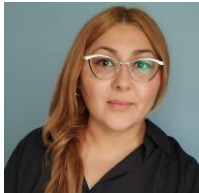
Healthcare Sector's Business Solutions Consultants & Team!



Michelle McFarland
Deputy Project Director
michelle.mcfarland@equusworks.com



Maurice Jordan
Business Solutions Consultant
maurice.jordan@equusworks.com



Maria L. Romero
Lead Business Solutions Consultant
maria.romero@equusworks.com



Linda Williams
Special Projects – Business Solutions
Consultant (Endeavor Health – 9 locations)
linda.Williams@equusworks.com

The Partnership's Healthcare Sector Center
910 W. Van Buren Street, Suite 501 / Chicago, IL 60607 / (312) 690-4655



Sector Updates



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The TDL Sector Center Team



Michael Childress
Business
Development
Manager



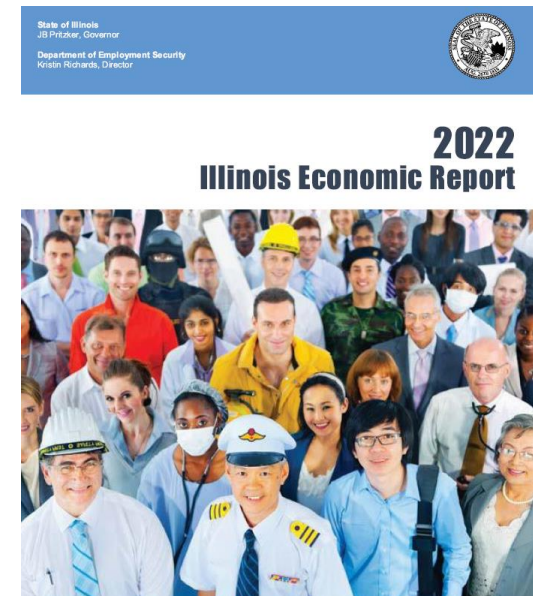
Kenneth Fobs
Business
Development
Coordinator



Stacey Delaney-
Rhoiney
Training Coordinator

Brief Industry Overview

- According to current Labor Market Research, **TDL is number one of the top 5 sectors** employing the most workers in Illinois at approximately 1.2 million.
- Trade, Transportation and Utilities posted the **second largest decline in numbers of jobs lost** in the state.
- Both Illinois and the U.S. have not only regained recession job losses in Professional and Business Services and Trade, Transportation and Utilities, but have **surpassed previous high employment levels** in these two industries.





Outcomes, Year to Date

Activity	Outcomes	Details
Year-to-Date Shared Placements Universal Placements	26 Shared 7 Universal	Blue Horizons, Green Grease, American Vintage Home, Best Solutionis, Western Express, A Breezy Transport, Schneider, SCR Medical, Dept. of Water Management, Forklift Exchange, DAB Transportation, PepsiCo, Industrial General Contracting, Indigo on the Go, KRG Logistics, UPs, Road Runner, Schneider, Village of Burnham
Business Services	70 employers and 550 Services	Hiring Events, Site Visits, Meetings, Referrals, Job Orders, OJT's, IWT's, Apprenticeships

Current Employer Services

Activity	Outcomes	Companies Served
On-The Job Training	13 total	Blue Horizons, American Vintage Home, Green Grease Environmental, Best Solutions
Incumbent Worker Training	Management Training, Misc. Training	True Value, Solar Spring iand X-Cel Technologies
Apprenticeships	HVAC Technicians	American Vintage Home
Positions	Drivers, HVAC Technicians, Administrative Support, Plumbing	

Current Program Year TDL Hiring Events

Activity	Outcomes
Attendees	250
Next Steps	Approximately 25 Hires - Follow-up is ongoing for all candidates
Employers - 4 TDL Job Fairs	75 Employers total

Upcoming Events



YWCA METROPOLITAN CHICAGO

COMMUNITY RESOURCE AND HIRING EVENT

April 4, 2024

9:00AM – 12:00PM (Resource Fair)

1:00PM – 4:00PM (Hiring Fair)

Discover Customer Care Center

8560 S Cottage Grove Ave

Chicago, IL 60619

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Industries represented:

- Transportation
- Distribution
- Logistics
- Healthcare
- Retail
- Hospitality
- And more!

REGISTER



bit.ly/hiringapril4

Our agency is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Funding for this program is made possible through a grant provided by the Chicago Cook Workforce Partnership. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please visit ChiCookWorks.org/DOL-Funding.

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02/29/24 Hiring Event



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YWCA TDL Sector Center Contacts For Collaboration

Michael Childress
Business Development Manager
Michael.childress@ywcachicago.org
(312) 218 9752

Kenneth Fobs
Business Development Coordinator
Kenneth.Fobs@ywcachicago.org
(312) 989-7660

Stacey Delaney-Rhoiney
Training Coordinator
Stacey.delaneyrhoiney@ywcachicago.org
(773) 683-9295





Questions???



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Hospitality & Tourism Sector Center Updates

Provider Meeting: April 3, 2024

Presenter:

Kelly C. Brown, Director of Programs

7th Annual Hospitality Hires Chicago



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HOSPITALITY
HIRES
CHICAGO

Hospitality
is a state
of mind

Find a Career
You'll Enjoy

Tuesday April 16, 2024
9 AM to 3 PM
The Palmer House Hilton

Register Today
[ChiCookWorks.org/HHC](https://www.ChicookWorks.org/HHC)

Thanks to Our HHC Sponsors

**April 16, 2024
9am-3pm**

Palmer House Hilton
17 E. Monroe St., Chicago

**60+ Employers
Hundreds of Positions!**

**Register your WIOA customers
TODAY!**

www.ChicookWorks.org/HHC



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LOOP
ALLIANCE



CHOOSE CHICAGO



ILLINOIS
HOTEL & LODGING ASSOCIATION



ILLINOIS
RESTAURANT
ASSOCIATION



MICHIGAN AVENUE DISTRICT / CHICAGO



Near South Planning Board
Catalyst for Growth

Limited Time Only Training!



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4-week Culinary Training

- WIOA Adults funded
- 100% Paid tuition
- Weekly Stipend & Transit (covered by Pyramid)
- Job Placement Assistance
- Hands-On Kitchen Experience!
- Does not utilize the ITA voucher!
- **95% previous program completers are working in the industry TODAY!**



RJC



Mise en Place

Limited Time Only - WIOA Adult Culinary Training (non-ITA)

Rome's Joy Companies, Chicago's premiere culinary training program located in the heart of Bronzeville, in collaboration with Pyramid Partnership, Inc., is offering an opportunity to enroll in *Mise En Place*, a fully-funded culinary training program.

This 4-week training features:

- **Blended classroom & kitchen learning environment**
- **Hands-on kitchen skills**
- **Industry-recognized (and required) certificates**
- **Essential food safety & sanitation**
- **Weekly Stipend (\$150/week) and Transportation Assistance**
- **Job Placement Assistance**



Scan to learn
more about
Mise en Place

Participants learn multiple job roles and functions during the training, and are able to work in a BOH environment (back of house), FOH environment (front of house), and kitchen setting.

CLASS STARTS MAY 2, 2024!

Call to schedule your customer for an initial assessment and interview

Email kbrown@pyramid-pci.com or call 312-281-7925 and ask for Kelly!

Now Hiring!!!



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The Partnership's Hospitality & Tourism Sector Center

Hot Jobs & Urgent Openings – March 21, 2024



Guest Services Agent
Room Attendant
Call Center Agent
Front Office Supervisor
Patient Access Specialist

Front Desk Agent
Valet Attendant
Executive Housekeeper
Patient Services Representative

All Full-Time Positions & All Include benefits!

Interested Candidates Contact:

Herman Jackson hjackson@pyramid-pci.com

(312) 374-4455

Don't Wait until Hospitality Hires Chicago to refer your customer to awesome opportunities!

Herman's Hot Jobs features employers looking for talented individuals RIGHT NOW for full-time positions in a high-demand industry!

Call Herman at (312) 374-4455!

**Email Herman at
hjackson@pyramid-pci.com**

Get your customer hired NOW!

Job Opportunities are just a click away!



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Don't see something that fits your clients' skills? Don't worry!



The Weekly Hot Jobs List is a Snapshot of available opportunities.

Hospitality & Tourism Stats – Program Year 23

142 Businesses Served this year!

30 New Employers Registered!

355 Job Orders with more than **1,000** Openings!

Refer your job-ready customers and let's share success together!

Q & A and Contact Info



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Contact information for Pyramid's Sector Team

Kelly Brown, Director of Programs
kbrown@pyramid-pci.com

Herman Jackson, Director of Business Services
hjackson@pyramid-pci.com

Jaqueline Mulac, Administrative Assistant to WIOA Programs
jmulac@pyramid-pci.com

**The Partnership's
Hospitality & Tourism Sector Center**
218 South Wabash Ave., Suite 540
Chicago, Illinois 60604
(312) 281-7925
Email Inquiries: training@pyramid-pci.com
pyramid-pci.com

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