



CHICAGO COOK
WORKFORCE PARTNERSHIP

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Info Session

**INFORMATION
TECHNOLOGY
SECTOR CENTER**

POWERED BY NATIONAL ABLE NETWORK

GOAL



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IT Sector Center

Monique Phillips, Account Manager

Gabriel Murcia, Account Manager

IT Career Lab

Jon Kimmel, Account Manager

Business Services

Gabrielle Bell, Account Manager

Summar Alnuaimi, Account Manager

Kevin Averyhart, Account Manager

Agenda

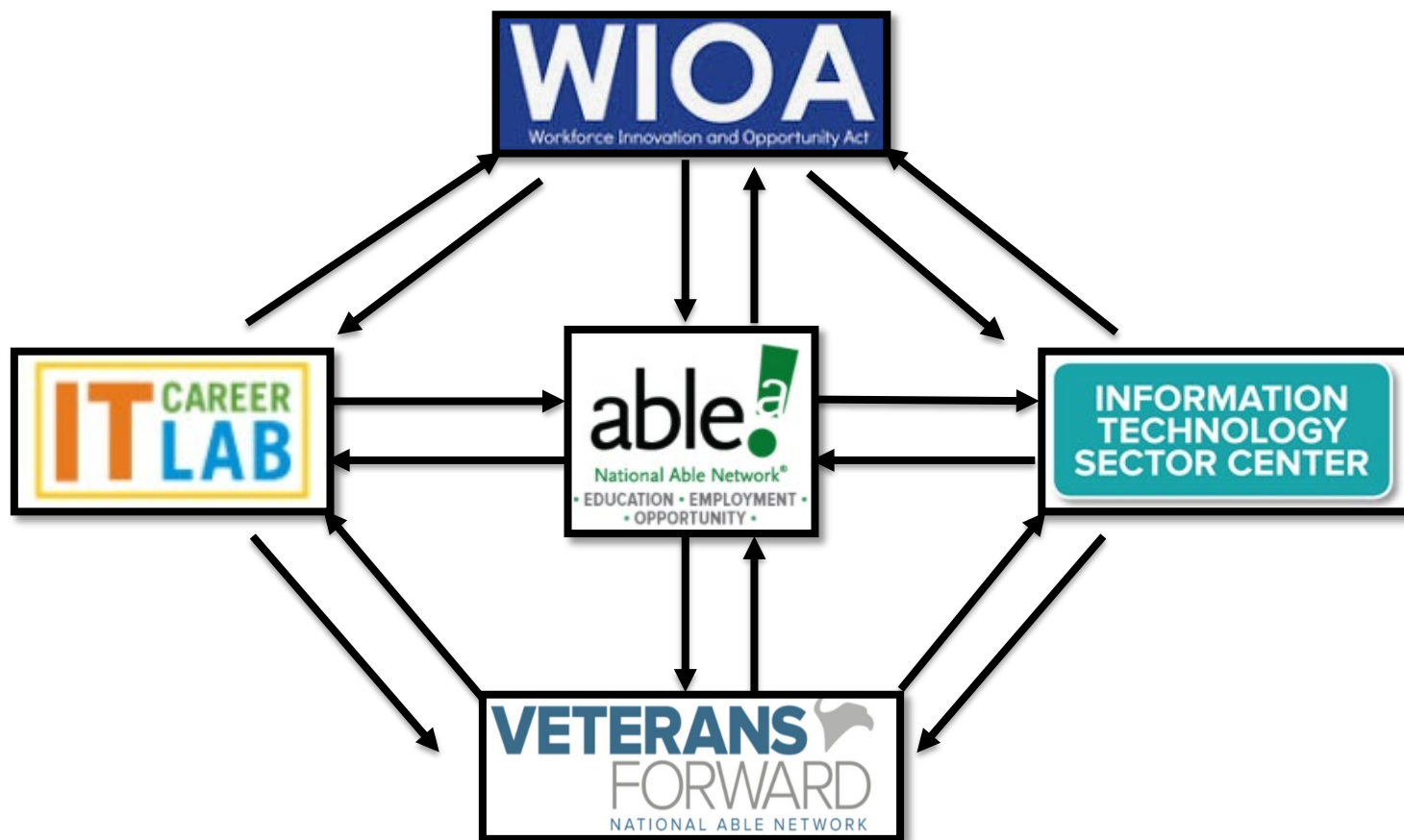
- National Able Network, Business Services Departments
- Staffing & Roles
- Support Opportunities
- Announcements
- Q&A

Able Business Intermediaries



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TEAM: IT Career Lab

Jon Kimmel, Account Manager



jkimmel@nationalable.org

TEAM: IT Career Lab



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➤ Training

➤ Participants

- Microsoft Windows 10 and Cisco Network Academy
- CISCO Meraki Apprenticeship
- Data Analytics/Business Informatics/Excel and Access

➤ Business Engagement

➤ Employers

- Consultation on business and technology needs
- OJT/PWE Assistance (if applicable)
- Candidate Sourcing and Screening of ITCL Graduates
- Direct Referrals of ITCL Graduates

TEAM: IT Career Lab

Did you Know?

- Resume Review and ATS Optimization Sessions
- Application & Interview Assistance
- Transferable Skills Workshop for Career Changers
- Employer Engagement & Client Advocacy

TEAM: Business Services

Gabrielle Bell, Account Manager
Summar Alnuaimi, Account Manager



gbell@nationalable.org
salnuaimi@nationalable.org

TEAM: Business Services



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➤ WIOA Orientation

- Participants
-

- Training Guidance Workshops
- Job Fairs & Hiring Events

➤ Business Engagement

- Employers
-

- Specialized Hiring Events
- Workforce Wednesdays

TEAM: Business Services



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VIRTUAL Workforce Wednesday
BY NATIONAL ABLE NETWORK

ATTENTION JOB SEEKERS:
Network and connect virtually with Chicagoland businesses looking to hire qualified candidates at Workforce Wednesday.
/// Veteran-friendly employment opportunities available ///

FEATURED INDUSTRIES MAY INCLUDE:

- Customer Service
- Healthcare
- Transportation
- Information Technology
- And more!

DATE
April 7, 2021
1:00 PM – 2:00 PM

LOCATION
Online!
Register at:
www.NationalAble.org/calendar

For more information, please
visit www.NationalAble.org/calendar or call 855.994.8300.

able! **workNet** **VETERANS FORWARD** **CHICAGO COOK WORKFORCE PARTNERSHIP** **IDES**

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Funding for this program is made possible by The Chicago Cook Workforce Partnership
National Able Network is an equal opportunity employer/program. Auxiliary aids and services are available upon request.

TEAM: Business Services

Kevin Averyhart, Account Manager



kaveryhart@nationalable.org

TEAM: Business Services



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➤ WIOA Orientation

- Participants
-

- Training Guidance Workshops
- Job Fairs & Hiring Events
- Grants

➤ Business Engagement

- Employers
-

- Specialized Hiring Events
- PWE & OJTs

TEAM: Business Services



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Did You Know?

- Co-Enrollment
- Variety of Funding Opportunities
- Transitional Services

TEAM: Business Services



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**TRANSITIONING MILITARY SKILLS
INTO CIVILIAN CAREERS**
WITH **VETERANS FORWARD**
NATIONAL ABLE NETWORK

If you're a **veteran** in job search –
We have ***FREE*** resources just for you.

- ★ Get **PAID** Work Experience
- ★ Training
- ★ New Resume
- ★ Gift Cards
- ★ Transportation Cards
- ★ Wi-Fi Access
- ★ Work Tools & Clothing

To apply you must:

- Provide copy of **DD-214**, **social security card**, and **photo I.D.**
- Provide **housing status**
- Meet application **income requirements**
- Want to **work!**

**CONTACT VETERANS FORWARD WORKFORCE SERVICES
COORDINATOR, WENDY HARRIS, TODAY:**
Call **312.994.8308** or email
WeHarris@NationalAble.org.

National Able Network | 855.994.8300 | www.NationalAble.org

TEAM: Business Services



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**TRANSITIONING MILITARY SKILLS
INTO CIVILIAN CAREERS**
WITH **VETERANS
FORWARD**
NATIONAL ABLE NETWORK

If you're a **veteran in job search** –
We have career resources for you.

- Learn tips and tricks to get your resume past the applicant tracking systems
 - Get up-to-date job search training
 - Create, manage, and update your **LinkedIn profile**
- Explore **job search resources** available through Veterans Forward

WHERE Online!
Register at www.NationalAble.org/calendar

WHEN Every Wednesday
10:00 AM – 11:00 AM
(Central Standard Time)

TO REGISTER:
Call **855.994.8300** or visit
www.NationalAble.org/calendar

TEAM: IT Sector Center

Monique Phillips, Account Manager

Gabriel Murcia, Account Manager

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mphillips@nationalable.org

gmurcia@nationalable.org

TEAM: IT Sector Center



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- Business Engagement
- Delegate Agency Support
- IT Aficionado – Educate

TEAM: IT Sector Center

- Business Engagement
 - Consultant Services
 - Job Orders
 - Workforce Events
 - New Employer Outreach

TEAM: IT Sector Center



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- Delegate Agency Support
 - IT Sector Center “Case Management”
 - Employer-Driven



Referral Process



- ☐ Onboarding Process Complete?
 - ☐ Initial Assessment/Meeting
 - ☐ Career Coach Assignment?
 - ☐ IEP?
- ☐ Updated & Reviewed Resume?
- ☐ Training Provider?
- ☐ Job Ready?
- ☐ Introduction/Handoff?

ITJOBS@nationalable.org

TEAM: IT Sector Center



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THE INFORMATION TECHNOLOGY
SECTOR CENTER PRESENTS

techapalooza

Join the Information Technology
Sector Center for the **FIRST**
fully virtual Techapalooza!

Network and connect with local tech
companies to learn about available
training, careers, and more!

REGISTER TODAY.

WHEN
February 25, 2021
1:00 PM – 3:00 PM

WHERE
Online!
Register at
www.NationalAble.org/calendar
or call 855.994.8300.

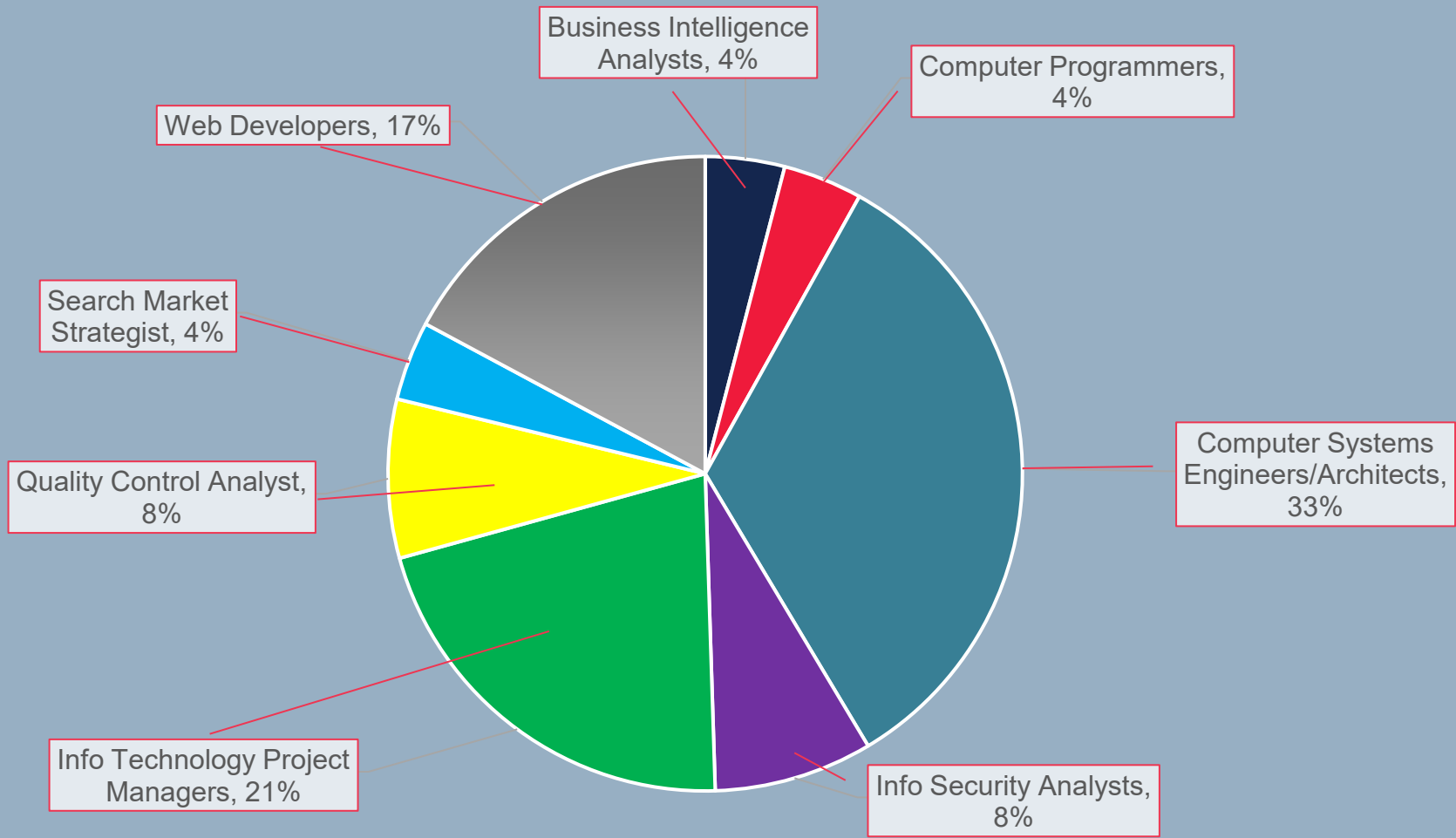
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TEAM: IT Sector Center



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➤ The William Everett Group – 3 Immediate Help Desk Analyst positions

This position serves as the single point of contact (SPOC) answering phone calls and creating ITSM ticketing system service tickets for the end-user community with 24x7x365 coverage

- 2-year college degree in related field or equivalent professional experience
- Flexibility to work different shifts
- Competency in usage, configuration and troubleshooting of common desktop applications such as Microsoft Office including Outlook, Windows 7 and Windows 10
- Minimum 6 months of experience with end user support
- Minimum 6 months of experience using an IT Service Management system, preferably ServiceNow
- Experience using remote desktop (RDP)
- Participation in on-call rotation for afterhours support
- Help Desk Institute certification or CompTIA A+ certification preferred
- Knowledge of Cyber-Security best practices

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➤ Wintrust Financial – Support Analyst positions

Provide technical guidance to customers in response to service requests, and accurately document technical issues to facilitate diagnostics and prompt solution.

- Associates degree or equivalent work experience
- 1-2 years Desktop Support, Field Support or related work experience
- Solid experience working in an Active Directory environment including Local and Group Policy
- Familiarity with TCP/IP, DHCP, DNS, LDAP
- Proficiency with handheld wireless devices
- Basic understanding of Windows PKI, Certificates
- Good knowledge of various Operating Systems (Windows 7/8 & 10)
- Experience with Microsoft Remote Desktop and DameWare MRC

What have you missed this year?



Entry Level Careers in:

- Help Desk
- Coding and App Development
- Data Analysis
- PMP
- 5G

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IT in Ten is **ALWAYS AVAILABLE** on YouTube!



<https://youtube.com/user/NationalAbleNetwork2>

Take a coffee break at any time of day!

Announcements



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- Applicant Tracking System
 - Bullhorn
- Workforce Wednesday
 - April 7
- IT in Ten
 - April 24
- Techapalooza 2021 (Part II) – BCS



Questions?



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*Thank
you*



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Dave Jacobs, Senior Director
djacobs@nationalable.org