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WIOA Performance Measures

Presenters

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- Today: WIOA Performance Measures Overview
- April 20th: WIOA Performance in IPATS
- May 4th: Data Quality Monitoring for WIOA Performance

WIOA Performance Overview



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➤ Agenda

- What are the measures?
- What are the goals for each measure?
- How eligibility data impacts goals
- Who is in each measure?
- When do exiters hit the measures?
- Data entry tips for meeting your goals.

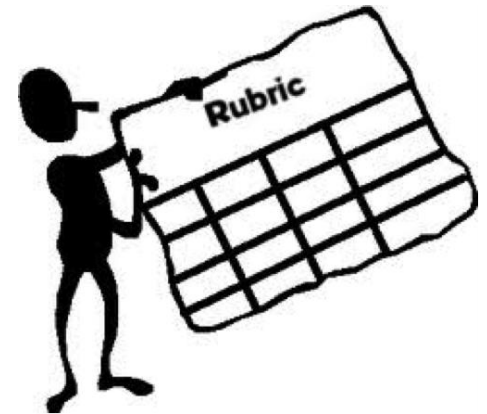
WIOA Performance Measures



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- 5 key indicators of success listed in the Act
 - Employment Rate in 2nd Quarter
 - Employment Rate in 4th Quarter
 - Credential Attainment Rate
 - Median Earnings
 - Skills Gains
- Exceed, Meet (within 10%) or Fail
- Common measures across all WIOA titles
- Business Service measures coming later



WIOA Performance Measures

Measure	Definition
Employment/ Rate- 2nd Quarter	Percentage of participants who are in unsubsidized employment in the 2nd quarter after exit (Youth: or post secondary education)
Median Earnings	Middle quarterly earnings of program participants who are in unsubsidized employment during the the second quarter after exit
Employment/ Rate- 4th Quarter	Percentage of participants who are in unsubsidized employment in the 4th quarter after exit (Youth: or post secondary education)
Credential Attainment w/in 4 Quarters of exit	Percentage of people enrolled in training who achieve a recognized credential by the 4th quarter after exit.
Measurable Skills Gain	Percentage of people who during the program year, are in an education or training program, and show functional gains in skills toward a credential. All In-school Youth are in the measure every program year they are enrolled.

Program Year



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- The WIOA Program Year (PY) is from July 1st to June 30th.
- We are currently in PY 2020 (July 1, 2020 to June 30, 2021)
- PY 2020 Performance is based on participants who exited in prior program years (Jan. 1, 2019-June 30, 2020)
- Exception is Measurable Skills Gain, which is based on the current program year.

WIOA 2020 Performance Measures

WIOA Performance Measure w/SWIS Data ¹	Adult	Dislocated	Youth
Employment in 2 nd Quarter after Exit ²	73.0% (Meet = 65.7%)	81% (Meet = 72.9%)	72.5% (Meet = 65.25%)
Median Q2 Earnings ²	\$6,500 (Meet = \$5,850)	\$10,000 (Meet = \$9,000)	\$3,275 (Meet = \$2,948)
Employment in 4 th Quarter After Exit ³	71% (Meet = 63.9%)	80% (Meet = 72%)	70% (Meet = 63%)
Credential Attainment Rate ³	73% (Meet = 65.7%)	70% (Meet = 63%)	67.5% (Meet = 60.75%)
Measurable Skills Gain ⁴	47% (Meet = 42.3%)	44% (Meet = 39.6%)	33% (Meet = 29.7%)

1) SWIS data includes out-of-state wages; it is only reflected in LWIA-wide performance data

2) Outcomes based on participants that exited 7/1/2019 to 6/30/2020

3) Outcomes based on participants that exited 1/1/2019 to 12/31/2019

4) Outcomes by the end of the program year (June 30th).

Preliminary Outcomes

LWA: 07 - Chicago Cook Workforce Partnership

Numerator / Denominator

Print

Return

Overall Outcome: **FAIL**

Program Year: 2020

through

Program Quarter: 4

Performance Measurement	Negotiated Goal	90% Threshold	Actual Outcome	% of Negotiated Goal	% of Threshold Goal	Status
Youth Employment Rate Q2 (YER2) :	72.5%	65.25%	61.03%	84.18%	93.53%	FAIL
Youth Median Earnings Rate Q2 (YMER) :	\$3,275.00	\$2,947.50	\$4,319.81	131.9%	146.56%	EXCEED
Youth Employment Rate Q4 (YER4) :	70.0%	63.0%	60.44%	86.34%	95.94%	FAIL
Youth Credential Attainment Rate (YCAR) :	67.5%	60.75%	59.78%	88.56%	98.4%	FAIL
Youth Measurable Skills Gain (YMSG) :	33.0%	29.7%	28.35%	85.91%	95.45%	FAIL
Adult Employment Rate Q2 (AER2) :	73.0%	65.7%	62.08%	85.04%	94.49%	FAIL
Adult Median Earnings Rate Q2 (AMER) :	\$6,500.00	\$5,850.00	\$7,385.67	113.63%	126.25%	EXCEED
Adult Employment Rate Q4 (AER4) :	71.0%	63.9%	57.01%	80.3%	89.22%	FAIL
Adult Credential Attainment Rate (ACAR) :	73.0%	65.7%	74.84%	102.52%	113.91%	EXCEED
Adult Measurable Skills Gain (AMSG) :	47.0%	42.3%	29.96%	63.74%	70.83%	FAIL
DW Employment Rate Q2 (DER2) :	81.0%	72.9%	71.54%	88.32%	98.13%	FAIL
DW Median Earnings Rate Q2 (DMER) :	\$10,000.00	\$9,000.00	\$10,009.73	100.1%	111.22%	EXCEED
DW Employment Rate Q4 (DER4) :	80.0%	72.0%	68.54%	85.68%	95.19%	FAIL
DW Credential Attainment Rate (DCAR) :	70.0%	63.0%	72.07%	102.96%	114.4%	EXCEED
DW Measurable Skills Gain (DMSG) :	44.0%	39.6%	33.02%	75.05%	83.38%	FAIL

AER2,AMER,DER2,DMER,YER2,YMER based on customers who exited between 07/01/2019 and 06/30/2020

AER4,ACAR,DER4,DCAR,YER4,YCAR based on customers who exited between 01/01/2019 and 12/31/2019

AMSG,DMSG,YMSG based on enrollment anniversaries between 7/01/2020 and 06/30/2021

How Barriers Impact Goals



- The Partnership negotiates performance goals with DCEO.
- Showing that we serve participants with significant barriers helps lower our goals.
- When completing the WIOA application **list all barriers.**
- Use “self-attestation” to document barriers above and beyond those needed for eligibility.

How Barriers Impact Goals



- For example, if an adult is low-income, disabled, and an ex-offender:
 - Document low-income with proof of income or receipt of public benefits, because low-income is required for priority of service.
 - Document disability and ex-offender status using self-attestation.

How Barriers Impact Goals

- For a Youth that is pregnant, homeless, and aged out of foster care:
 - Provide back-up documentation for the barrier that is easiest to document.
 - Document the other barriers using self-attestation.

Employment Rate in 2nd Quarter



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Who is in
the
measure?

- All customers who exit the program within the time frame

Who is
counted in
success?

- All customers who are working in the 2nd qtr. after exit
- Youth Only: in post secondary education is also a success

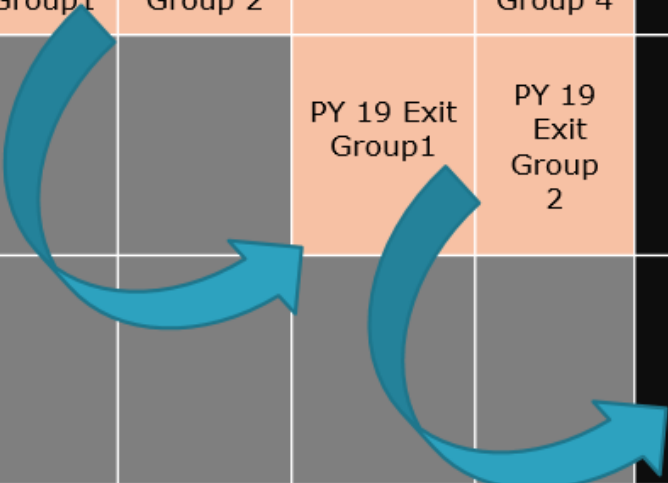
Employment/Placement in Education

2nd Quarter Timeline

PY 19

PY 20

	July- Sept 2019 (Qtr1)	Oct- Dec 2019 (Qtr2)	Jan- March 2020 (Qtr3)	April- June 2020 (Qtr4)		July- Sept 2020 (Qtr 1)	Oct- Dec 2020 (Qtr2)	Jan- March 2021 (Qtr 3)	April - June 2021 (Qtr 4)
Exit quarter	PY 19 Exit Group1	PY 19 Exit Group 2	PY 19 Exit Group 3	PY 19 Exit Group 4		PY 20 Exit Group 1	PY 20 Exit Group 2	PY 20 Exit Group 3	PY 20 Exit Group 4
Outcome quarter (2nd quarter after exit)			PY 19 Exit Group1	PY 19 Exit Group 2		PY 19 Exit Group 3	PY 19 Exit Group 4	PY 20 Exit Group 1	PY 20 Exit Group 2
Reporting quarter (2 quarter data lag)						PY 19 Exit Group1	PY 19 Exit Group 2	PY 19 Exit Group 3	PY 19 Exit Group 4



Employment/Placement in Education

2nd Quarter Timeline

PY 21						PY 22	
	July-Sept 2021 (Qtr 1)	Oct- Dec 2021 (Qtr 2)	Jan-March 2022 (Qtr3)	April-June 2022 (Qtr4)		July- Sept 2022 (QTR 1)	Oct-Dec 2022 (Qtr 2)
Exit quarter	PY 21 Exit Group 1	PY 21 Exit Group 2	PY 21 Exit Group 3	PY 21 Exit Group 4		PY 22 Exit Group 1	PY 22 Exit Group 2
Outcome quarter (2 nd quarter after exit	PY 20 Exit Group 3	PY 20 Exit Group 4	PY 21 Exit Group 1	PY 21 Exit Group 2		PY 21 Exit Group 3	PY 21 Exit Group 4
Reporting quarter (2 quarter data lag)	PY 20 Exit Group 1	PY 20 Exit Group 2	PY 20 Exit Group 3	PY 20 Exit Group 4		PY 21 Exit Group 1	PY 21 Exit Group 2

Employment/Placement in Education

2nd Quarter Timeline



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Program Year 2019 (July 1, 2019-June 30, 2020)				
Exit Quarter	July-Sept 2019	Oct-Dec 2019	Jan-Mar 2020	Apr-June 2020
Outcome Quarter (2nd Qtr After Exit)	Jan-Mar 2020	Apr-June 2020	July-Sept 2020	Oct-Dec 2020
Reporting Quarter (Wage Data Posts)	July-Sept 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-June 2021

Program Year 2020 (July 1, 2020-June 30, 2021)				
Exit Quarter	July-Sept 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-June 2021
Outcome Quarter (2nd Qtr After Exit)	Jan-Mar 2020	Apr-June 2021	July-Sept 2021	Oct-Dec 2021
Reporting Quarter (Wage Data Posts)	July-Sept 2021	Oct-Dec 2021	Jan-Mar 2022	Apr-June 2022

Employment Rate in 4th Quarter

Who is in
the
measure?

- All customers who exit the program within the time frame

Who is
counted in
success?

- All customers who are working in the 4th qtr. after exit
- Youth Only- in post secondary education is also a success

Credential Attainment Rate



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Who is in
the
measure?

- All exited customers who participated in an occupational skills training or educational training program*

Who is
counted in
success?

- All customers who obtained an industry recognized credential (i.e. CDL, LPN, Microsoft certification, NIMS), post secondary credential or secondary school diploma or GED during program or within one year of exit.
- If attained a high school diploma only then must also be employed

*The WIOA Services & Definitions List on the Help Desk specifies which services put participants in the credential measure.

Employment/Placement in Education 4th Quarter and Credential Attainment Timeline



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PY 19

PY 20

	July-Sept 2019 (Qtr 1)	Oct-Dec 2019 (Qtr 2)	Jan-March 2020 (Qtr3)	April-June 2020 (Qtr4)		July-Sept 2020 (Qtr 1)	Oct-Dec 2020 (Qtr2)	Jan-March 2021 (Qtr 3)	April – June 2021 (Qtr 4)
Exit quarter	PY 19 Exit Group 1	PY 19 Exit Group 2	PY 19 Exit Group 3	PY 19 Exit Group 4		PY 20 Exit Group 1	PY 20 Exit Group 2	PY 20 Exit Group 3	PY 20 Exit Group 4
Outcome quarter 4 th qtr after exit			PY 18 Exit Group 3	PY 18 Exit Group 4		PY 19 Exit Group 1	PY 19 Exit Group 2	PY 19 Exit Group 3	PY 19 Exit Group 4
Reporting quarter (2 qtr. data lag) WIOA Perform						PY 18 Exit Group 3	PY 18 Exit Group 4	PY 19 Exit Group 1	PY 19 Exit Group 2

Employment/Placement in Education 4th Quarter and Credential Attainment Timeline



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	July-Sept 2021 Qtr 1	Oct-Dec 2021 Qtr 2	Jan-Mar 2022 Qtr 3	Apr – June 2022 Qtr 4		July-Sept 2022 Qtr 1	Oct-Dec 2022 Qtr 2	Jan-Mar 2023 Qtr 3	Apr- June 2023 Qtr 4
Exit quarter	PY 21 Exit Group 1	PY 21 Exit Group 2	PY 21 Exit Group 3	PY 21 Exit Group 4		PY 22 Exit Group 1	PY 22 Exit Group 2	PY 22 Exit Group 3	PY 22 Exit Group 4
Outcome quarter 4th qtr after exit	PY 20 Exit Group 1	PY 20 Exit Group 2	PY 20 Exit Group 3	PY 20 Exit Group 4		PY 21 Exit Group 1	PY 21 Exit Group 2	PY 21 Exit Group 3	PY 21 Exit Group 4
Reporting quarter (2 qtr. data lag) WIOA Perform	PY 19 Exit Group 3	PY 19 Exit Group 4	PY 20 Exit Group 1	PY 20 Exit Group 2		PY 20 Exit Group 3	PY 20 Exit Group 4	PY 21 Exit Group 1	PY 21 Exit Group 2

Employment/Placement in Education 4th Quarter and Credential Attainment Timeline



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Program Year 2019 (July 1, 2019-June 30, 2020)

Exit Quarter	July-Sept 2019	Oct-Dec 2019	Jan-Mar 2020	Apr-June 2020
Outcome Quarter (4th Qtr After Exit)	July-Sept 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-June 2021
Reporting Quarter (Wage Data Posts)	Jan-Mar 2021	Apr-June 2021	July-Sept 2021	Oct-Dec 2021

Program Year 2020 (July 1, 2020-June 30, 2021)

Exit Quarter	July-Sept 2020	Oct-Dec 2020	Jan-Mar 2021	Apr-June 2021
Outcome Quarter (4th Qtr After Exit)	July-Sept 2021	Oct-Dec 2021	Jan-Mar 2022	Apr-June 2022
Reporting Quarter (Wage Data Posts)	Jan-Mar 2022	Apr-June 2022	July-Sept 2022	Oct-Dec 2022

Measurable Skills Gains



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Who is in
the
measure?

- All program participants who during the program year are enrolled in an education or training at the time of participation or at any time during participation*. (All in-school youth)

Who is
counted in
success?

- All participants who demonstrate a documented measurable skills gain or progression in an OJT or toward a credential, diploma.

*The Measure Skills Gain procedure on the Help Desk specifies which services put participants in the measure.



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Quiz Questions

Question 1:

What WIOA Program Year are we in today
(April 12, 2021)?



Answer:
Program Year 2020
(July 1, 2020-June 30, 2021)



Question 2:

True or False: When completing WIOA eligibility, staff should only include the minimum barriers necessary for eligibility.

Answer:

False. Staff should include all barriers when completing WIOA eligibility

Question 3:

Marcus is an out-of-school youth who received an ITA for training. Which performance measures will he be in once he exits WIOA?

Answer:

- Employed in 2nd Quarter after Exit
 - Median Earnings
- Employed in 4th Quarter after Exit
 - Attained Credential

He is not in the Skills Gain measure after he exits because that's an in-program measure.

Question 4:

Marcus started training in June 2020 and completed training in August 2020. Which program year(s) is he in the Skills Gain performance measure?

Answer:

PY 2019 and PY 2020

He is in the Skills Gain measure every program year that he is in training.

Question 5:

Suzy is an in-school youth who enrolled in WIOA in April 2020 and exited WIOA in April 2021. She did not receive any occupational skills training services. Which program year(s) is she in the Skills Gain measure?

Answer

PY 2019 and PY 2020

In-school Youth are in the measure every year they are enrolled in WIOA whether or not they receive occupational training services.

Data Entry Tips for Meeting Goals



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- **Close training services promptly** – leaving services open keeps participants in the Skills Gain measure.
- **Enter credentials and skills gains** – if it isn't in Career Connect, it didn't happen.
- **Exit promptly**
- **Enter Q2 & Q4 supplemental data in follow-up:**
 - Only way to capture youth enrollment in post-secondary / advanced training.
 - Best way to capture out-of-state or contract employment that does not show up in Illinois wage data.
 - Helps alleviate the wage data lag.
 - Allows tracking of training-related placements post-exit.

Homework



1. Check your Agency Performance in IWDS
2. Enter missing credentials and skills gains
3. Enter Q2 & Q4 supplemental data in follow-up
4. Identify neutral exits:
 - Deceased
 - Health/Medical
 - Institutionalized/Incarcerated
 - Reservist called to Active Duty
 - YOUTH ONLY – Foster Care
5. Review IPATS Training Materials before the 4/20 webinar

Help Desk Resources



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➤ Measurable Skills Gain:

<https://workforceboard.zendesk.com/hc/en-us/articles/360003921472>

➤ Credentials: <https://workforceboard.zendesk.com/hc/en-us/articles/360001371732>

➤ Service Definitions: <https://workforceboard.zendesk.com/hc/en-us/articles/360050548012>

➤ Closure/Exit Procedure: <https://workforceboard.zendesk.com/hc/en-us/articles/360001375152>

➤ Quarterly Follow-up: <https://workforceboard.zendesk.com/hc/en-us/articles/360014871492>

➤ Reports: <https://workforceboard.zendesk.com/hc/en-us/articles/115002782311>

Questions and Answers



Upcoming Webinars



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WIOA Performance in IPATS

Date: Tues. April 20th 1:00-2:00 p.m.

Registration Link:

<https://attendee.gotowebinar.com/register/4104550987732072720>

Data Quality Monitoring for Performance

Date: Tues. May 4th 1:30-3:00 p.m.

Registration Link:

<https://attendee.gotowebinar.com/register/1028695796331246864>

Prior to these webinars:

- Create an Illinois workNet account (if you don't already have one)
- View the IPATS Partner resources available at:
<https://www.illinoisworknet.com/partners/Pages/IPATSGuide.aspx>.

Webinar attendees will be given IPATS access after the training.



Thank you!