



CHICAGO COOK WORKFORCE PARTNERSHIP

A proud partner of the  AmericanJobCenter® network

Business Services Team Meeting

October 27, 2021



Patrick Combs
Chief Program Officer
pcombs@chicookworks.org





WEBINAR GUIDANCE AND TIPS

- ❖ Your lines have all been placed on MUTE.
- ❖ To unmute when mics are open for attendees, please click on the microphone icon.
- ❖ If you are joining by phone, please make sure that you have used the audio pin # to enable your ability to unmute.
- ❖ Use the questions and chat features to post questions and comments.
- ❖ This session is being recorded.

Business Services Team



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Agenda

ITEM	TIME
Introduction and Agenda Review	1:00 PM
Partnership Updates	1:05 PM
Business Partner Spotlight: Heartland Health Centers	1:30 PM
Business Partner Spotlight: Chgo Southland Economic Development Corporation	1:45 PM
Sector Center Update: Healthcare	2:00 PM
Sector Center Update: Hospitality and Tourism	2:15 PM
Virtual Break (5 minutes)	2:30 PM
Sector Center Update: IT	2:35 PM
Sector Center Update: TDL	2:50 PM
Job Orders and Announcements	3:15 PM
Adjourn	3:30 PM



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PARTNERSHIP UPDATES



Victor Vizqueta

IT and Professional Services
Business Relations Specialist
vvizqueta@chicookworks.org



Partnership Updates



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On-the-Job Training (OJT)

Reporting Period: July 2021 – September 2021

Breakdown by Industry/Occupation	# OJT Total	Planned Total Amount	Actual Total Amount
Business & Financial	3	\$ 26,993.32	\$ 0.00
Construction	23	\$ 105,924.58	\$ 3,494.61
Education	0	\$ 0.00	\$ 0.00
Healthcare	1	\$ 0.00	\$ 0.00
Hospitality & Food Services	1	\$ 2,282.00	\$ 0.00
Information Technology	0	\$ 0.00	\$ 0.00
Manufacturing	73	\$ 128,899.68	\$ 5,107.08
Office and Admin	7	\$ 32,729.00	\$ 3,560.00
Protective Service	1	\$ 0.00	\$ 0.00
Sales	1	\$ 224.00	\$ 0.00
Transportation	2	\$ 6,210.00	\$ 0.00
Total	112	\$ 303,262.58	\$ 12,161.69



On-the-Job Training (OJT) – Sector Centers

Reporting Period: July 2021 – September 2021

Breakdown by Industry/Occupation	# OJT Total	Planned Total Amount	Actual Total Amount
Healthcare	1	\$ 9,690.00	\$ 0.00
Hospitality & Food Services	0	\$ 0.00	\$ 0.00
Information Technology	0	\$ 0.00	\$ 0.00
Transportation	0	\$ 0.00	\$ 0.00
Total	1	\$ 9,690.00	\$ 0.00



Business Services Tools Training Announcement

On the Job Training

- Next training date: December 7, 2021
- <https://attendee.gotowebinar.com/register/586423845662342667>



Customized Training

- Next training date: December 14, 2021
- <https://attendee.gotowebinar.com/register/3953530871168265739>

Registrations are also be posted in Zendesk.

Presenter



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Tonya Cody-Robinson
Retail, Virtual Job Fairs
& Career Connect
Business Relations Specialist
trobinson@chicookworks.org



Business Engagement Update – PY2021

Employee Training, Employer Events & Placement Assistance Reporting Period: July 1, 2021 – September 30, 2021



Job Orders
849+



Positions/Job Title
4125 / 959



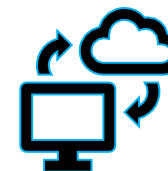
Employers Served
523



Services Provided
2362



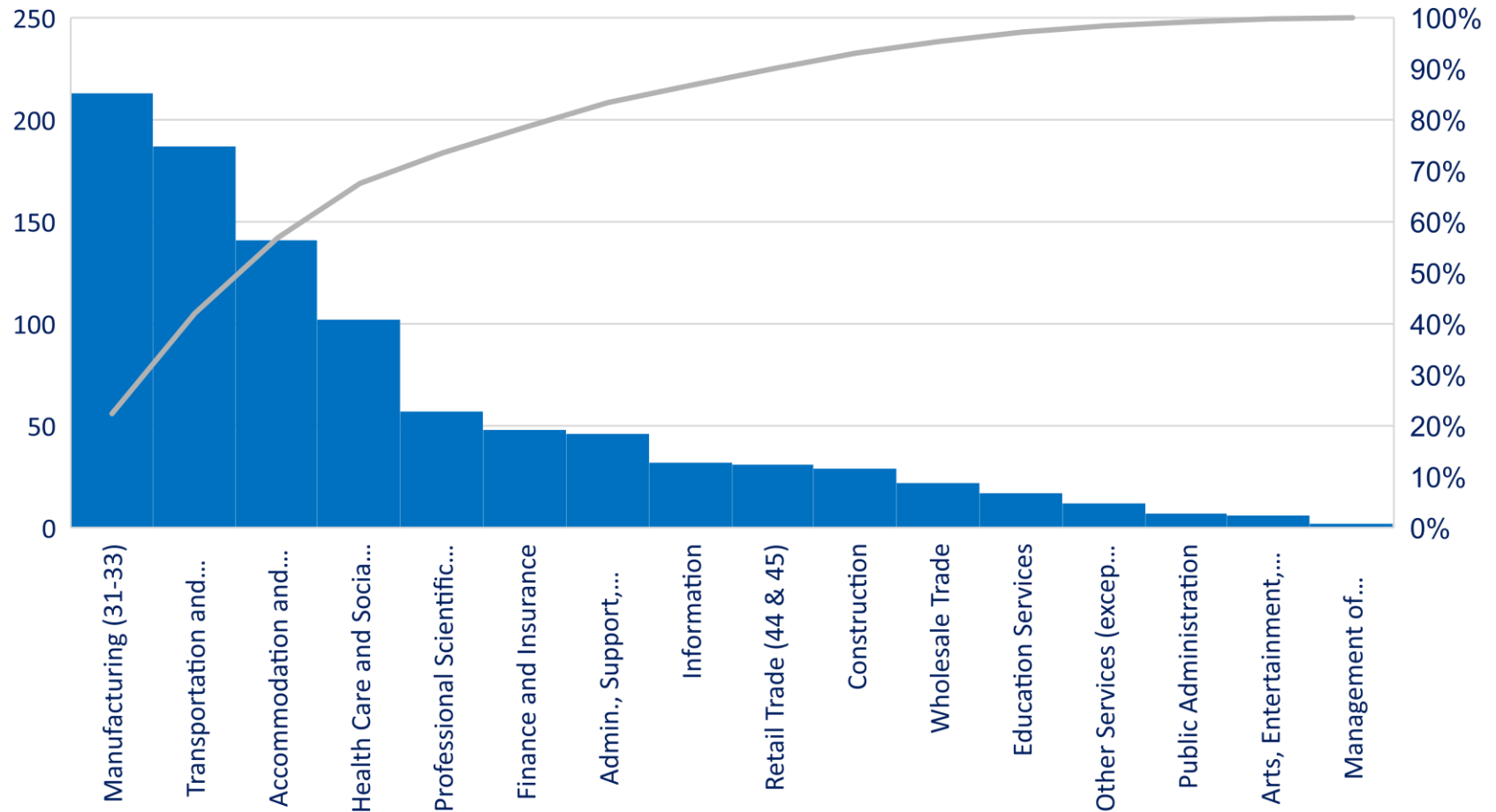
Registered Events
170



**Virtual Recruitment
Events Held**
24

Partnership Updates

Top 20 Occupations by NAICS Industry Codes



Partnership Updates



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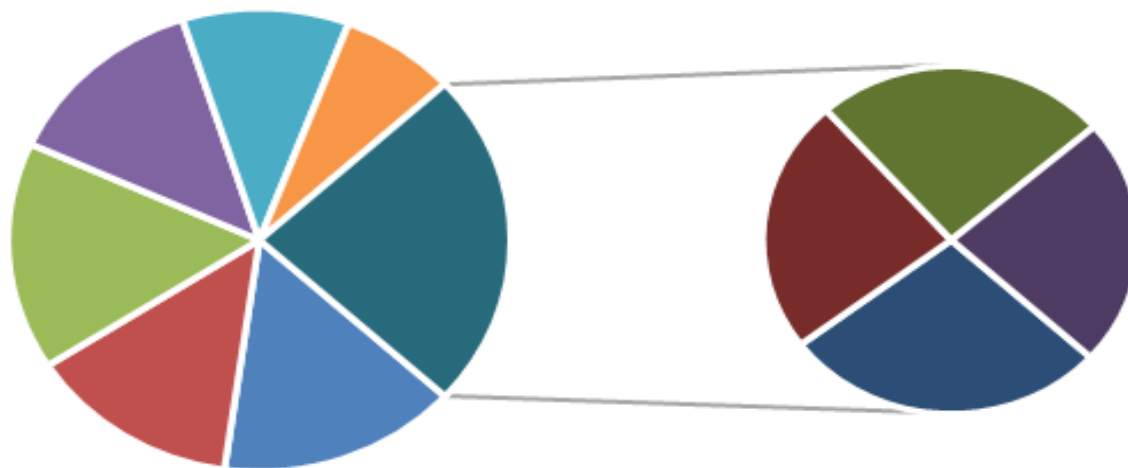
A proud partner of the AmericanJobCenter network

Business Engagement and Services = Top "10"

Service	Total Employers	Total Services
E03 - Create & Post a Job Order	216	335
E02 - Provided Job Fair Services	191	325
E31 - Follow-up Call	222	324
E09 - Employer Meeting	185	232
E27 - Hiring Event	150	193
E90 - Referred Qualified Applicants	104	146
E06 - Provided Candidate Pre-Screening	92	130
E08 - Reviewed resumes	78	123
E30 - Advertise recruitment events	83	116
E13 - Specialized Recruitment	76	85

Partnership Updates

Business Engagement and Services = Top "10"



- E03 - Create & Post a Job Order
- E31 - Follow-up Call
- E27 - Hiring Event
- E06 - Provided Candidate Pre-Screening
- E30 - Advertise recruitment events
- E02 - Provided Job Fair Services
- E09 - Employer Meeting
- E90 - Referred Qualified Applicants
- E08 - Reviewed resumes
- E13 - Specialized Recruitment

Career Connect "Helpful" Tips and Recommendations

- **Shared placement procedure – “Partnerships” Simplifies Collective *OUR WORK***
 - ✓ Strengthens relationships, broadens work scopes, identifies skilled talent
 - ✓ Procedures: [Shared Placement Procedures – Chicago Cook Workforce Partnership \(zendesk.com\)](#)
- **New Hire and Background Reports: [New Hire & Background Employment Data & Reports \(Updated 10/7/2019\) – Chicago Cook Workforce Partnership \(zendesk.com\)](#)**
- **Career Connect Procedures, Resources, Forms, etc.: Chicago Cook Workforce Partnership (zendesk.com)**
 - ✓ WIOA policy letters, templates; and trainings
 - ✓ **Activity via Career Connect is required within "30" days**
- **Career Connect Business Services Training: November 18th, 10:00AM – 12:00PM**
 - ✓ <https://attendee.gotowebinar.com/register/6795065840905301520>



Kathleen Brannigan
Healthcare
Business Relations Specialist
kbrannigan@chicookworks.org



Partnership Updates



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LAI D OFF WORKER SERVICES – PY21 – SEPTEMBER 2021

ACTIVITIES	1ST Qtr.	JULY	AUGUST	SEPT.	YTD TOTAL
EVENTS # FACILITATED	VIRTUAL LAYOFF WORK SHOPS	0	1	0	1
SERVED #	ATTENDED #	0	25	0	25

WARN & LOCAL LAYOFF EVENT REPORTING

WARN - LAYOFF NOTICES	1ST QTR	JULY	AUGUST	SEPT.	YTD TOTAL
NOTICES #	7	7	2	0	9
AFFECTED WORKERS #	746	746	714	0	1,460

Partnership Updates



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Reported WARN/ RR Activity - SEPTEMBER '21

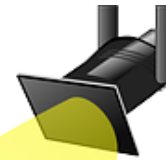
Company	Location	# of Affected Employees	Layoff Date
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Virtual Rapid Response Pre-Layoff Workshop conducted (via Zoom) in **SEPTEMBER 2021: 0**



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Employer/Partner Spotlight

October 27, 2021

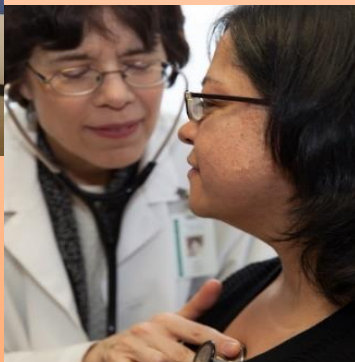
Heartland Health Clinics

Aimee Gonzalez

Director of Operations,
Community/Integrated Health

HEARTLAND HEALTH CENTERS

HEALTHCARE FROM THE HEART



Mission

“Our mission is to improve the well-being of the communities we serve by providing affordable, high-quality health care.”



We are a Federally Qualified Health Center (FQHC)

- Provide medical care in an “underserved area or population”
- Serve all patients regardless of ability to pay
- Offer discounted fees for patients who qualify
- Do not deny services based on a person's:
 - Race
 - Color
 - Gender
 - National Origin
 - Sexual Orientation
 - Disability
 - Religion
 - Gender Identity
 - Age



Community Health Centers

Health Center	Services
Albany Park 3737 W. Lawrence Ave	Pediatric and Adult primary care; women's health; Psychiatric care; Phlebotomy and Lab services; COVID testing
Devon 1300 W. Devon Ave	Pediatric and Adult primary care; women's health; Psychiatric evaluation and care; Pediatric oral health evaluation; Phlebotomy and Lab services, COVID screening
Lakeview 3154 N. Clark St.	Pediatric and adult primary care, women's health, psychiatric evaluation and care, pediatric oral health screening, Phlebotomy and Lab services
Lincoln Square 2654 W. Lawrence Ave	Pediatric and Adult primary care; women's health; Psychiatric evaluation and care; Pediatric oral health evaluation; Phlebotomy and Lab services, integrative medicine Dental Services at Wilson MAT Services at Wilson
Touhy 2200 W. Touhy Ave	
Wilson 845 W. Wilson Ave	



School Based Health Centers

Health Center	Services
Hibbard Elementary	Pediatric and Adolescent Primary Care; Behavioral Health; phlebotomy and laboratory services; wellness assessments; risk factor screening and counseling; reproductive health offered to ages 12 and older; dental services for adults and children
Kilmer Elementary	Pediatric and Adolescent Primary Care; Behavioral Health; phlebotomy and laboratory services; wellness assessments; risk factor screening and counseling; reproductive health offered to ages 12 and older
Gale Elementary	
Roosevelt High School	Adolescent primary care; behavioral health; psychiatry; phlebotomy and lab services; group health education; dental services for adolescents
Senn High School	
Sullivan High School	Adolescent primary care; behavioral health; psychiatry; group health education; wellness assessments; risk factor screening and counseling; phlebotomy and laboratory services
Uplift High School	Adolescent primary care; behavioral health; psychiatry; phlebotomy and lab services ; group health education; sports medicine



Integrated Health Centers

Health Center	Services
C4 Broadway	Adult primary care; phlebotomy and laboratory services
Thresholds	Adult primary care; phlebotomy and laboratory services ; psychiatric care
Trilogy	Adult primary care; phlebotomy and laboratory services ; psychiatric care
<i>*Patient services are restricted to patients/clients of the behavioral health center</i>	
Skokie/Turning Point*	Adult primary care; women's health, pediatric care, psychiatric evaluation and care; phlebotomy and laboratory services
<i>* Patient services are provided to patients/clients of the community health center and to individuals in the Skokie and surrounding communities</i>	



Medical Assistant Role

- Highly valued health care professionals.
- They work alongside medical practitioners in health care offices and clinics.
- They are trained on clinical and administrative duties.
- There is an MA staffing shortage



The Impact on Health Care

- The MA staffing shortage is affecting healthcare facilities across Chicagoland and Illinois.
- Medical practices cannot function without medical assistants.
- Community Health Centers are losing MAs to hospitals.
- We are desperate!!!



What are we doing to address the shortage?

- Retention – bonuses and pay increases
- Recruitment - sign-on and recruitment bonuses
- Innovation – upskilling current MAs and creating an MA support role
- Training – partnership with NIMAA
- Blended Funding opportunity – engaged with the Partnership's Healthcare Sector Center to support with WIOA business services training dollars available for employers



What is the National Institute Medical Assistant Advancement?

- Innovative Training Model that combines online learning and instruction with in-clinic experience.
- Program focused on primary-care and team-based care in community settings.
- Training is 8 months consisting of 720 hours of online instruction and 240 externship hours (29 weeks, approximately 30 hours/week) in length.



Benefits to HHC

- NIMAA becomes a pipeline for MAs from the communities we serve
- Trained to our mission & model of care
- Experienced with our systems and processes (EHR, QI, safety, etc.)
- Equipped with upper-level skills
- Hiring students reduces post-hire training costs



Benefits to the Student

- Full Tuition Paid by Heartland Health Centers
- Guaranteed job after graduation
- Experience gained in a multi-specialty organization
- Education and employment opportunity in THEIR community



Thank you



Contact information:

Aimee Gonzalez

(she/her/hers/ella)

Director of Operations, Community/Integrated Health

(312) 805-9216

agonzalez@heartlandhealthcenters.org



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Employer/Partner Spotlight

October 27, 2021

***Chicago Southland Economic
Development Corporation
Reggie Greenwood***

CHICAGO SOUTHLAND

Integrated Education Workforce Development STRATEGY



CHICAGO SOUTHLAND Integrated Education Workforce Development Partners



Critical Partner – OAI, Inc:

OAI is a national leader in workforce development and health and safety training. Its mission is to provide skills training that leads to safe, meaningful employment while helping companies and communities to thrive.

OAI's Vision is for everyone to reach their career potential, work safely and build a good life.

Critical Partner – SCICBI:

The Supply Chain Innovation Center and Business Incubator (SCICBI) at Governors State University, an Illinois Innovation Network (IIN) hub, will promote innovation and contribute to the economic and workforce development of Chicago's southland region, through consulting, training and other professional services to businesses and startups in supply chain/logistics and related sector.

Critical Partner – Chicago Southland Economic Development Corporation:

The CSEDC is a 501c3 organization with the mission to identify, organize and mobilize public and private resources that will result in the creation and expansion of manufacturing and logistics companies along with new retail and commercial growth, thereby providing economic growth and sustainable careers in the Southland.

Hiring Event Nov 4: Please share with your Communities!

A \$1,000 Lottery to
support people who get
hired or start new
training.

Background friendly!

On-site interviews and
some on-site job offers!

CHICAGO SOUTHLAND HIRING EVENT

Location: Victory Apostolic Church,
20801 Matteson Ave, Matteson, IL 60443
Date & Time: 10 AM - 1 PM, November 4

**MANUFACTURING | HEALTHCARE
RETAIL | TRANSPORTATION,
DISTRIBUTION & LOGISTICS**



EMPLOYERS ON SITE!

Resume collection,
screening, interviews
& job offers!

200+ Jobs Available

Entry level -
advanced level,
Hourly wages:
\$14 - \$37

Background Friendly

Free Training Programs

Forklift, Supply Chain,
Certified Nursing
Assistant, Dementia

Chance to Win \$1,000 Lottery



Must get hired by a participating business
or enrolled in an OAI's training program

& \$2,000 Training Stipend in Cash



Must get enrolled in OAI's LPN or
Dementia program

SIGN UP Online at

https://fs27.formsite.com/OAI_Forms/onnkz0zimc/index.html

Or
Scan
the
Code:



Governors State
UNIVERSITY



SUPPLY CHAIN INNOVATION CENTER & BUSINESS INCUBATOR

For inquiries, please contact xiaofanliu@oaiinc.org

1. Southworks Engineering & Robotics Olympics

Local manufacturing companies Mentoring and Sponsoring

Engaging students in the STEM field

- Providing opportunity for regional manufacturing companies to sponsor and partner with local high schools to develop individual projects
- Matching each school with a local manufacturing company for mentorship
- Over 20 companies each sponsor a local Southland High School Team and compete in a regional competition
- Growing each year, eventually into the middle and elementary schools
- Need more support from community for growth and sustainability



Manufacturing Day

- Annual MFG Day started in 2015: over 30 High School groups each tour a local manufacturing company
- Coordinating regional STEM Learning Exchange for Manufacturing
- **Second virtual MFG Day with 4 different sessions were provided in 2021. Over 700 students attended.**

2. Supply Chain Management Training Programs

STAND OUT IN THE SUPPLY CHAIN INDUSTRY

CSCMP SCPro Level 1 –
Class April 24 & September 13 – November 1 (Virtual Mondays 6 – 8 p.m.)

What sets you apart as a Supply Chain professional? In just **ten weeks** you will learn how to make a competitive impact for your organization. SCPro™ Level One is the only industry certification that covers the comprehensive supply chain, from end-to-end, and requires professionals to demonstrate their knowledge of these eight foundational core functions.

CLASS FEE: \$2,000
Includes exam credit and e-learning system.
Up to \$1000 grant funding available – contact us for more details.

EIGHT CORNERSTONES OF SUPPLY CHAIN MANAGEMENT

- Integrated Supply Chain
- Supply Management and Procurement
- Transportation
- Warehousing
- Demand and Supply Integration
- Manufacturing and Service Operations

Visit www.govst.edu/pro-certs for details, course fees and more. Or contact Michelle Sebasco at msebasco@govst.edu. This course is available in face-to-face, hybrid and online formats.

Governors State University **iIN** **SUPPLY CHAIN INNOVATION CENTER & BUSINESS INCUBATOR**

This certification course is offered through GSU's Supply Chain Innovation Center and Business Incubator.

LS³C **LEAN SIX SIGMA FOR SUPPLY CHAIN**
Virtual Class | March 27 - May 8 & September 4 - October 1
www.govst.edu/pro-certs; Register with cstaples@govst.edu

CERTIFICATION PREPARATION

Lean Six Sigma for Supply Chain Certification

pective to improving Supply Chain process flow with Lean Six Sigma.

CERTIFIED GLOBAL BUSINESS PROFESSIONAL (CGBP) CERTIFICATION WORKSHOP

SEPTEMBER 28 – OCTOBER 30, 2020
100% Online
\$500

Facilitated by Dwight Floyd, MBA, CGBP, Adjunct Professor in Governors State University's College of Business

Readiness to seek CGBP certification in the November/December 2020 exam window

THE FIRST FIVE REGISTRANTS WILL BE FREE

Governors State University **iIN** **SUPPLY CHAIN INNOVATION CENTER & BUSINESS INCUBATOR** **CIBER**

APICS CERTIFICATION in Logistics, Transportation and Distribution (CLTD)

ASCM/APICS Certified in Logistics, Transportation and Distribution (CLTD)
Class April 15 – June 10 (Virtual Thursdays 6 p.m. – 9 p.m.)
and September 16 – November 11 (Virtual Tuesdays 6 p.m. – 9 p.m.)

The Covid pandemic has changed supply chains forever creating challenges and opportunities for companies to evolve their supply chains including the necessity to more fully embrace e-commerce techniques and technologies. Companies count on logistics experts—one of the fastest-growing professions in the world—to receive their products, and to get them to customers on time and on budget. By earning the APICS Certified in Logistics, Transportation and Distribution (CLTD) designation, you learn concepts to reduce costs, increase customer satisfaction, and perform at a higher level, as well as how to implement innovative logistics strategies. Topics include Capacity Planning and Demand Management, Inventory and Warehouse Management, Transportation, Logistics Network Design, and more! CLTD designees get recognized as logistics experts and stand out in a job search!

DID YOU KNOW?
APICS CLTD designees tend to earn **27% more** on average than peers without an APICS certification.

CLASS FEE: \$2,500
(Includes ASCM membership, exam credit, and e-learning system)
Up to \$1,000 grant funding available – contact us for more details.

To register, email Michelle Sebasco at msebasco@govst.edu or 708.235.3983. For course questions, contact the instructor, Tricia Kerns at tkerns@govst.edu.
www.govst.edu/pro-certs

Governors State University **iIN** **SUPPLY CHAIN INNOVATION CENTER & BUSINESS INCUBATOR**

Tricia Kerns

3. OAI Training Programs

Various Training Opportunities Available:

- Forklift (at Prairie State University)
- ScPro warehousing management (at Governors State University)
- Mechatronics Registered Apprenticeship (at Purdue Northwest)
- Certified Nursing Assistant (multiple training providers)
- Certified Dementia Practitioner.

Supportive Services:

- Stipends, transportation support, uniform, childcare, and many other related wrap-around services.

Career Coaching:

- Foundational skills workshop
- 1-on-1 career coaching and case management after entering a job placement
- Job openings available to match participants' skills and expectations.

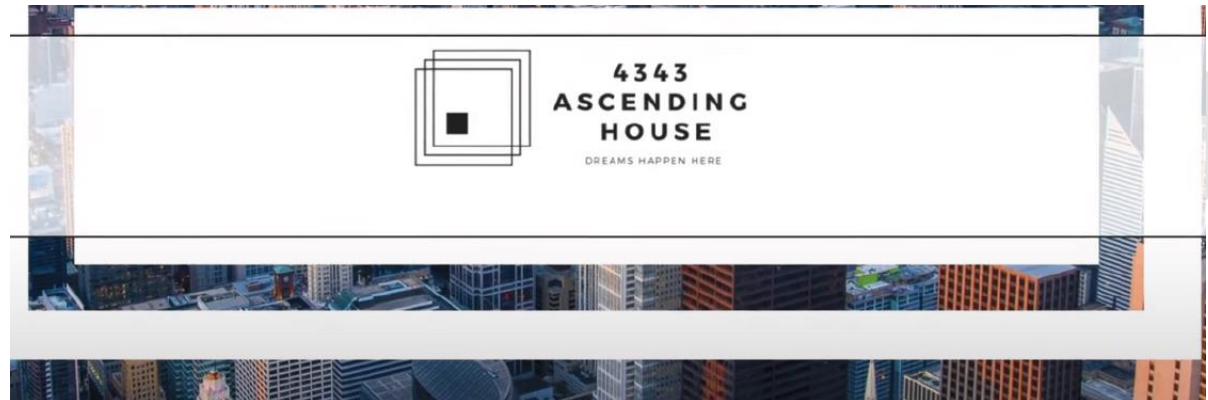
Benefits to Employer

- Well-trained workforce
- Additional specialty certification
- Motivated; supported by OAI
- Potential for OJT funding
- OAI is the apprenticeship creator/sponsor

4. Ecommerce Training at 4343 Ascending House

The first cohort in 2021 summer:

- 17 BIPOC participants enrolled in the class
- some of them has already started the online retail operations.
- This pilot has demonstrated the opportunity to expand into a new and vital educational training program that will lead to successful careers.



Earn professional certifications in Ecommerce to stand out on the job hunt.

4343 eCommerce Extension Programs

eCommerce Strategy

- 4 Week Course
- Ecommerce Overview & Strategy
- How to start selling online
- Picking Platforms & Online Marketplaces
- Choosing Products & Product Positioning

Advanced eCommerce Strategy Course

- SWOT Analysis
- B2B buyer expectations
- Your Customers Business Model
- Research into your buyers, from the questions they most frequently ask to the web searches
- Is there a subject matter expert and problem solver?

Sector Center Updates



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- I. Healthcare Sector Center Update
- II. Hospitality and Tourism Sector Center Update
- III. Technology Sector Center Update
- IV. Transportation, Distribution, and Logistics
Sector Center Update



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The Chicago Cook Workforce Partnership's Healthcare Sector Center

October 27, 2021

Presenter

Roshanya Taylor
Business Solutions Consultant

Healthcare Sector: In the News...



Community Health Worker (CHW)

Certification and Medicaid Reimbursement

Community Health Workers (CHWs) impact the health and well-being of communities where they live and assist the health and social systems that employ them.

- On March 25th, the Illinois House and Senate **unanimously passed House Bill 158**, a historical piece of legislation from the Illinois Legislative Black Caucus' Health Care Pillar.
- This legislation called for the establishment of a Community Health Worker Certification Board (CHW) through the Department of Public Health and financing mechanisms.

However, a few components were missing from House Bill 158, such as:

1. Who will appoint the CHW board, and a
2. Clear identification of the CHW Certification Program as an entity within the Department of Public Health.

Healthcare Sector: In the News...



CHW Certification and Medicaid Reimbursement *continued...*

Illinois Bill 159 was introduced to address those missing components and went up for a House vote on Wednesday 10/20 and is now in Executive Committee Review.

This is significant because **once passed**:

1. Healthcare organizations could bill Medicaid to support reimbursement for services provided and support payroll within their human labor resource budgets.
2. Will ensure that Illinois CHWs have access to a certification that would recognize their training and/or experience and ensure that CHW services are paid/reimbursed.
3. Obtaining a Community Health Worker certification and having sustainable financing in Illinois would become a reality.
4. Establish a CHW Certification Review Board that represents the workforce.

Without action by the General Assembly, Illinois CHWs, CHW employers and trainers will not have a standard certification process for CHWs in Illinois.

Today's Spot Light Employer: Heartland Health Centers



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IMAP - Innovative Medical Assistant Program Customized Training Opportunity

- If interested, please register via this link:
<https://conta.cc/3kYQOMV>
- Registration deadline:
November 14th 2021
- For questions, please contact:
Maria Romero, Lead Business Solutions Consultant
Email: Maria.Romero@equusworks.com



the national institute for
nimaa
medical assistant advancement

Apply Today!
Classes start every
March & September.

**Not Your Average
MA Training!**

Our 29-week Medical Assisting program is seeking individuals striving to make a difference in their community. NIMAA's one-of-a-kind training model prepares students for a career in the future of healthcare.

Why NIMAA?

- Flexible online learning**
NIMAA's course structure is designed to fit into your busy schedule.
- Hands-on in-clinic experience**
Practice what you learn as you learn it at a health center in your area.
- Total cost under \$7000**
The cost of a high quality education shouldn't break the bank! NIMAA gets it.
- 29-Week Program**
Most traditional MA training programs can last up to two years.

Learn Where You Live!
Program offered in many states.

"I really loved being able to work with my preceptor and my instructor. We were really able to have that one-on-one, which you don't get that often when you are in school. And that made it so worthwhile."

- **Liz Bay**
NIMAA Graduate & MA at
Community Health Center, Inc.

- Innovative**
NIMAA combines flexible online learning with hands-on in-clinic experience throughout.
- Affordable**
Where for-profit MA training programs can exceed \$15,000, NIMAA only costs \$6,785 for program tuition and fees.
- Transformative**
Our goal is to train students to the highest standard so they are prepared for a career in their community.

Approved and Regulated by the Colorado Department of Higher Education, Private Occupational School Board.

The National Institute for Medical Assistant Advancement admits students of any race, color and national or ethnic origin.

www.nimaa.edu (720) 710-9050

NIMAA headquarters
1525 Raleigh St. Denver, CO Suite 260 80204

Featured Employer: Northwestern Medicine Hospital

PATIENT ESCORTS

Shared Placement Opportunity!!!

➤ Position Information:

- Full-time 40 Hours per week
- Starting at 15.70 per hour
- Shift: 3:00pm – 11:30pm, rotating days and every other weekend; opportunity for overnight as well.

➤ Qualifications:

- High School Diploma or acceptable equivalent.
- Enrollment in BLS (Basic Life saving Skills) training course within 2 months of hire and successful completion within 3 months. Employer assisted.

➤ Preferred:

- WIOA eligible participants are encouraged to apply.

➤ Location:

- 541 North Fairbanks Court, Chicago IL 60611

➤ Contact Information:

- Send resume to Arelia Bradley - Arelia.Bradley@equusworks.com

Featured Event: Advocate Health Care

Virtual Recruitment Event

Pre-Screening Session:

Friday, October 29, 2021

12:00 p.m. – 2:00 p.m.

Available Positions:

Material Attendants and Drivers, Food Service Workers, Cooks, Diet Clerks, Dietitians, Baristas, EVS Assistants, Technicians, Transporters and Dispatchers

Register using the link below:

<https://conta.cc/3avyAwK>

Contact Information:

Rose Taylor, Business Solutions Consultant
Roshanya.Taylor@equusworks.com

The Health Care Sector Center is hosting a Virtual Recruiting Event for



Advocate Health Care

Inspiring medicine. Changing lives.

Pre-Screening

Non-Clinical Positions:

- *Material Attendants*Food Service Worker
- * Leads*Cooks
- * Diet Clerks* Dietitians
- * Baristas * EVS Assistants
- * Technicians*Linens *Transporters

Click the Link below to register:

<https://conta.cc/3avyAwK>

Pay Rate:

- Starting wage \$15 or more, depending on the role and experience
- Health benefit options for those working at least 20 hours per week.
- Tuition assistance
- Internal training programs and more

Minimal Requirements:

- ✓ High School Diploma or GED
- ✓ Good Customer Service skills
- ✓ Must pass basic assessment

Multiple Chicago land locations: Trinity Hospital, Evergreen Park, Beverly, Illinois Masonic Medical Center and many more.



For pre-screening and referrals send all qualified candidates resumes to:

Rose Taylor

roshanya.taylor@equusworks.com

312-638-9837

October 29, 2021

12:00 pm -2:00 pm

Featured Jobs

Loyola University Medical Center

➤ Locations:

- Maywood, Melrose Park, Berwyn and more

➤ Positions:

- Certified Medical Assistants (**CMAs**) Starting @ \$15.00/hour
- **Bi-Lingual** Certified Medical Assistants(**CMAs**) Starting @ \$15.00/ hour
- Patient Care Technicians (**PCTs**) Starting @\$15.00/Hour
- Licensed Practical Nurse (**LPNs**) & Registered Nurses (**RNs**)

➤ Incentive:

- \$1,000 sign on bonus offered for some positions and locations (*payable in 2 installments of \$500 each*)

➤ Career Connect Job Orders:

- RN Job order - # 23251
- LPN job order - # 23250
- Bi-Lingual (Spanish) CMA job order - # 23258
- PCT job order - # 23257
- CMA job order - # 23254

➤ Contact Information:

- Send resumes to Rose Taylor - Roshanya.Taylor@equusworks.com



Loyola Medicine

➤ Position:

- Community Health Worker

➤ Requirements:

- Must possess a comprehensive knowledge of the local community based on personal lived experience and the ability to articulate the lived experience and perspective.
- High school diploma or GED.
- One to three (1-3) years of community involvement experience.
- Work requires ability to communicate orally and to hear or communicate with focus population. Bi-lingual skills to work with patients in their native language are preferred.
- Must be comfortable working and serving in a diverse and inclusive environment

➤ Career Connect Job Order:

- Community Health Worker - # 24605

➤ Contact Information:

- Send candidate's resumes to Rose Taylor - Roshanya.taylor@equusworks.com



**LOYOLA
MEDICINE**
We also treat the human spirit.®

Featured Jobs

➤ ACCESS COMMUNITY HEALTH NETWORK

Position: Certified Medical Assistants - \$16 to \$17/hr., Excellent Benefits!

- Recent graduates welcome! Externship hrs. completed a MUST!
- Day Shifts M-F- and some Saturdays
- Bilingual in Spanish preferred for some locations
- Multiple locations



➤ CANO HEALTH

New employer in Town!

Opening many clinics around the Chicago Area!

Position: Medical Assistants - \$18 hr./Entry level, Excellent Benefits! / Certification Preferred

- Bilingual in Spanish highly desired
- Recent training completers welcome! Must show proof of training completion.



➤ Contact Information:

Send resumes to Maria Romero - Maria.Romero@equusworks.com

Featured Jobs

➤ SOLVE CLINICS

Position: Certified Medical Assistants - \$22/hr. Plus, Excellent Benefits from start date! (Will be trained to assist with Surgical Technician skills and tasks

- Looking for candidates with Good Hand Dexterity, Customer Service background, Professional appearance, and Excellent communication skills
- Recent graduates welcome!
- Location: Skokie, IL



➤ INTERSTATE BLOOD BANK AND BIOMAT USA/GRIFOLS

Position: Phlebotomists, Lab Processors, LPNs, EMT's, Paramedics - \$15/hr. Plus

- Donor Center Technicians (no cert needed/will be trained)
- Bilingual in Spanish preferred for DCT & Phlebotomist



➤ Contact Information:

- Send resumes to Maria Romero - Maria.Romero@equusworks.com

Featured Jobs

➤ NEAR NORTH HEALTH

Positions: Bilingual Phlebotomists, Medical Assistants, Medical Billing and Coding, and more...

- Recent graduates welcome!
- Starting salaries range \$16.00 hr., Excellent Benefits
- Day Shifts, M - F and some Saturdays for certain positions



➤ ASIAN FAMILY HEALTH CENTER

Positions: Patient Care Assistants - \$15.15 hr., Excellent Benefits, Day shifts M-F

- Perform clerical duties, support to visitors and staff
- Bilingual in Spanish or an Asian language preferred
- Computer skills required.
- No certifications required but minimum of High School Diploma or equivalent



➤ Contact Information:

- Send resumes to Maria Romero - Maria.Romero@equusworks.com

Featured Jobs

Employer: Blue Cap

Direct Support Professional (DSP) Hiring Event!

South Suburban residential locations:

- Blue Island, Midlothian, Posen, Calumet Park
- Flexible Schedules
- Full time and Part time shifts!
- Paid Training and Holidays!

Please share this with your job seekers and forward all *resumes of interested* candidates by *November 20th!* Registration link will close *November 19th!*

Register using the link below!

<https://conta.cc/3IUV2FS>

Contact Information:

Joy.Phillips@equusworks.com



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WORKFORCE PARTNERSHIP

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Now Hiring: Blue Cap



The Chicago Cook Workforce Partnership's Healthcare Sector Center can help connect you to your next employment opportunity!

Work Locations: South Suburbs

Blue Cap is now hiring for: Direct Support Professionals (DSP):

- Immediate Hire! Register by November 19th!
- DSP - \$13.12/hr. | Overtime Options available!
- Shifts: Weekdays 3pm-11pm Weekends 7am-3pm, 3pm-11pm | Overnights 11pm - 7am
- Paid Training provided/will earn DSP Certification | 18 yrs. of age or older | Valid Driver's License | Good Driving record.

If interested contact our Business Solutions Consultant:

Joy Phillips
Joy.Phillips@equusworks.com
Telephone # 312-625-1479

Complete Registration Link below for more info!

<https://conta.cc/3IUV2FS>



Funding for the Healthcare Sector Center is made possible through a grant provided by the Chicago Cook Workforce Partnership. We are an equal opportunity employer auxiliary aids and services are available upon request to individuals with disabilities.



Sector Recruitment Events:

*What Healthcare
Employers have been
up to and what's
coming up!*

➤ Completed:

- ✓ Superior Ambulance Workshop - **October 5, 2021**
- ✓ Grifols Pre-screening - **October 7, 2021**
- ✓ Healthcare Resources/ Hiring Event - **October 12th-14th**
- ✓ Blue Door Informational Session - **October 19, 2021**
- ✓ Advocate Health Recruitment Event - **October 20, 2021**

➤ Upcoming:

- ❑ UCAN Hiring Event - **October 26, 2021**
- ❑ Mt. Sinai Recruitment/ Hiring Event - **October 26, 2021**
- ❑ Loyola Medicine Pre-screening - **October 28, 2021**
- ❑ Grifols Pre-screening - **October 28, 2021**
- ❑ Healthcare Team Workshops - **October 29, 2021**
- ❑ Advocate Health Recruitment Event - **October 29, 2021**
- ❑ Grifols Pre-screening Event - **November 4, 2021**
- ❑ Loyola Medicine Pre-screening - **November 9, 2021**
- ❑ Advocate Pre-screening Event - **November 10, 2021**
- ❑ Mt. Sinai Recruitment Event - **November 16, 2021**
- ❑ Advocate Recruitment Event - **November 22, 2021**
- ❑ Loyola Medicine Pre-screening - **November 23, 2021**



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Top Employers and Agency Shared Placements

Top Healthcare Employers

<u>Healthcare Employer</u>
Access Community Health Center
Advocate Aurora Health
AHS Family Health Centers
Alivio Medical Center
Biotelemetry, Inc.
CVS Health
Loyola University
Northwestern Medicine
Swedish Covenant Hospital

Workforce Agency Shared Placements

<u>Agency</u>	<u># Shared Placements</u>
Northside AJC	9
Westside AJC	5
Mid-South AJC	3
Near West AJC	2
South Suburban Cook County AJC	2
Southwest Suburban Cook County AJC	2
St. Sabina Employment Resource Center	1

Business Services Team: Contact Information



Operations Manager:

Michelle McFarland - Michelle.Mcfarland@equusworks.com / (312)-690-3177

Lead Business Solutions Consultant:

Maria (Lucy) Romero - Maria.Romero@equusworks.com / (312) 229-0091

Business Solutions Consultant:

Rose Taylor - Roshanya.Taylor@equusworks.com / (312) 638-9837

Business Solutions Consultant (Special Ops):

Joy Phillips - Joy.Phillips@equusworks.com / (312) 625-1479

Business Solutions Consultant

Arelia Bradley - Arelia.Bradley@equusworks.com / (312) 702-1620

**Text HEALTHCAREJOBS to 22828 to Join Our Mailing List
to receive information on Healthcare jobs, upcoming events and more.**



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The Chicago Cook Workforce Partnership Hospitality & Tourism Sector Center

BST Meeting: October 27, 2021

Presenter: Franklin Turner, Business Service Representative

Industry Focus: Local News



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- United is hiring and flying the friendly skies again!
- Christkindlemarket celebrates its 25th anniversary in 2021 with the reopening of the downtown and Wrigleyville markets!
- Broadway in Chicago has its first full season since 2018-2019!





Employer Spotlight!!



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SMASHOTELS
LIFE AND TRAVEL



SMASHotels is a Hospitality Management Company with a large portfolio of downtown hotel locations, entertainment venues, restaurants and spas!

Career Pathways in Hospitality!

**Steward ♦ Sous Chef ♦ Bartenders ♦ Host
Steward Supervisor ♦ Servers ♦ Bussers**

Competitive Pay ♦ Great Benefits ♦ Multiple Locations

Send your resumes to Herman Jackson ♦ hjackson@pyramid-pci.com

Hot Open Positions!



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PENDRY
CHICAGO

THE BLACKSTONE

AUTOGRAPH COLLECTION®
HOTELS



THE RITZ-CARLTON

**Cashier/Accounts Payable
Reservations Manager
Maintenance Worker
Room Operations Manager**

**Finance Director
Crew Member
Housekeeping Manager**

Send your resume to Herman Jackson at hjackson@pyramid-pci.com today!

Cool Collaborations! KRA



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Wait Staff Position Available!

**Great Customer Service Skills & a Passion for Food
required!**

Competitive Tipped Pay! \$10/hour + TIPS!

Send your resume to Pam Hudson at phudson@kra.com today!

Cool Collaborations! Advocate Aurora Health



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Environmental Service Technicians I ♦ Food & Nutrition Services Team Member
Locations: Lutheran General Hospital (Park Ridge, IL) ♦ Illinois Masonic (Chicago, IL) ♦ Christ Oak Lawn

Full-Time & Part-Time Positions ♦ All Shifts Available

Competitive Pay Based on Experience ♦ Great Benefits ♦ Background checks Required

Send your resume to Herman Jackson at hjackson@pyramid-pci.com today!

Cool Collaborations! Aramark



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Concession Stand Worker ♦ Grill Cook ♦ Food Service Manager ♦ Runner

Competitive Pay ♦ Great Benefits ♦ Multiple Locations

Email resumes to Herman Jackson (hjackson@pyramid-pci.com)

Text **ACTN540 to 63000** to
Search for a "job near (*insert zip code*)" and apply!

New Year ♦ New Events!



Follow Our Socials to Stay “In the Know”!

Facebook:

<https://www.facebook.com/ChicagoHospitalitySector>

Twitter: @ChgoHospitality

Instagram: @HospitalityTourismSectorCenter

- **Two (2) Recruitment Events every month!** **<https://bit.ly/DistroList218>**
- **Ongoing recruitment for ALL employers!**
- **On the Job Training Opportunities!**
- **Apprenticeship opportunities coming soon with Advocate Aurora Health!**
- **Holiday Hospitality Hiring Bazaar coming in November!**

Job Opportunities are just a click away!



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Don't see something that fits your clients' skills? Don't worry!



The Weekly Hot Jobs List is a Snapshot of available opportunities.

Hospitality & Tourism Stats – Program Year 21

66 Businesses Served this year!

25 New Employers Registered in September!

53 Job Orders with more than 102 Openings!

19 WIOA shared placements in Q1! 24 Universal Placement in Q1!

Refer your job-ready customers and let's share success together!

Q & A and Contact Info



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Contact information for Pyramid's Sector Team

Kelly Brown, Director of Training Services
kbrown@pyramid-pci.com

Herman Jackson, Director of Business Services
hjackson@pyramid-pci.com

Arturo Alarcon, Business Services Representative
aaalarcon@pyramid-pci.com

Franklin Turner, Business Services Representative
fturner@pyramid-pci.com

Adam Thomas, Career Coach
athomas@pyramid-pci.com

Jaqueline Mulac, Administrative Assistant to WIOA Programs
jmulac@pyramid-pci.com

Follow Us on Social Media!

Facebook –
<https://bit.ly/HospTourSectorFB>

Instagram – @ChicagoHospitalitySector

Twitter – @ChgoHospitality

Subscribe & Stay “In the Know!”

Sign up for our weekly Hot Jobs Distribution List and Sector News!

<https://bit.ly/DistroList218>



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INFORMATION TECHNOLOGY SECTOR CENTER

POWERED BY NATIONAL ABLE NETWORK

Gabe Murcia
Account Manager
gmurcia@nationalable.org



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INFORMATION
TECHNOLOGY
SECTOR CENTER

POWERED BY NATIONAL ABLE NETWORK

WELCOME

Summar Alnuaimi

Account Manager

salnuaimi@nationalable.org

Referrals



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TECHNOLOGY
SECTOR CENTER**

POWERED BY NATIONAL ABLE NETWORK

itjobs@nationalable.org

Cyber Security Awareness Month



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CISA



**CYBERSECURITY
& INFRASTRUCTURE
SECURITY AGENCY**





- **Develop a culture of awareness**
 - Encourage employees to make good choices online
 - Learn about risks like phishing
- **Maintain awareness of events related to cybersecurity**
 - OUCH! Newsletters – <https://www.sans.org/newsletters/ouch/>
- **Leverage unique passwords for all user accounts**
 - **DO NOT** share passwords or keep them stored publicly
- **When in doubt, contact your IT Dept.**
 - If it feels suspicious, trust your instincts

<https://www.cisa.gov/publication/cisa-cyber-essentials>

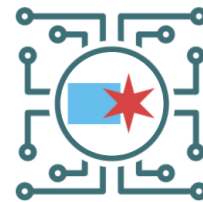


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SUCCESS



**Technology
Week**

700+ Job Seekers!
21 Tech Employers!
26 hours of content!

Job Orders from A-Z



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- Business Intelligence Analysts
- Computer Network Architects
- Information Security Analysts
- IT Project Managers
- Programmers | Software Development
- System Analysts | Engineers
- User Support Specialists
- Web Developers

Employer Industries



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- Banking | Finance
- Marketing
- MSP (Managed Service Providers)
 - BSSI2 & Ascend Technologies
- Healthcare

IT Sector Coming to You!



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INFORMATION
TECHNOLOGY
SECTOR CENTER



Interested in a stop?

gmurcia@nationalable.org

SERCO – Southwest Suburban AJC
November 9

November Workforce Wednesday



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November 3, 2021 1:00 PM – 2:00 PM

Visit www.nationalable.org/calendar to register!

VIRTUAL Workforce Wednesday
BY NATIONAL ABLE NETWORK

ATTENTION EMPLOYERS:

Are you looking to hire qualified job candidates?

Don't miss National Able Network's **Workforce Wednesday** to network and connect with a talent pool of qualified job seekers!

/// We work with many veterans that are in job search. ///

DATE	LOCATION
November 3, 2021 1:00 PM – 2:00 PM	Online! (via Zoom)

PLEASE CLICK HERE TO REGISTER!
For more information, please call 312.994.4306.

Logos: CHICAGO COOK WORKFORCE PARTNERSHIP, able, workNet, Prairie State College, VETERANS FORWARD, IDES.

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Our agency is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Funding for this program is made possible through a grant provided by the Chicago Cook Workforce Partnership. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information, please visit ChiCookWorks.org/DOE-Funding.

IT in Ten – Back in November!



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IT in Ten is ALWAYS AVAILABLE on YouTube!



<https://youtube.com/user/NationalAbleNetwork2>

Take a coffee break at any time of day!

Questions



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INFORMATION TECHNOLOGY SECTOR CENTER

POWERED BY NATIONAL ABLE NETWORK

Dave Jacobs, Senior Director
djacobs@nationalable.org



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Business Services Team Meeting Transportation, Distribution and Logistics (TDL) Sector Center

Presenter

Stacey Delaney-Rhoiney

10/27/2021

TDL Dream Team



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ROBERT LEWIS

BUSINESS
DEVELOPMENT
MANAGER



STACEY DELANEY-
RHOINEY

TRAINING
COORDINATOR



VALENCIA
MUHAMMAD

BUSINESS
DEVELOPMENT
COORDINATOR

TDL DREAM TEAM

Operated By:

eliminating racism
empowering women
ywca
metropolitan chicago

Transportation Distribution & Logistics



Theme

Transportation, Distribution, and Logistics

Continued Focus on Jobs

- ❑ The Chicago Cook Workforce Partnership TDL Sector Center continues to focus on JOBS!
Opportunities Abound with over 90 open and available positions with several employers
- ❑ There were 9 Universal Hires during the Month of September, and 1 OJT Hire for October.



Continued Focus on Jobs - Continued

- ❑ The Fall is shaping up nicely with several In-Person and Virtual Job/Hiring Fairs
 - ❑ Remprex Hiring Fair – 10/13/21 – In Person
 - ❑ CBOC Hiring Event – 11/02/21 – In Person
 - ❑ TDL at Morton College 11/15/21 – In Person
 - ❑ TDL Job Fair – 12/08/21 - Virtual
- Locations for the events include 2 of the newer Blue Door Facilities in Chicagoland

Hiring Trends in Logistics – 2021/22



- The race is on! Good employees aren't just a commodity anymore; they've become a scarce resource. A company's workforce is more than a certain 'head count' or number of 'full-time equivalents'. It's made up of people with a wide range of technical and soft skills and unique perspectives on their work and their employer.
- Diversity is increasing, with employees of different ages, genders and cultural backgrounds working together. That's a welcome development, because mixed teams often perform better. The starting position of transportation and logistics companies couldn't be better. They can offer their staff varied types of work, often in an international and cosmopolitan working environment. That should translate into popularity with job seekers.
- The next generation of talent isn't just concerned with salary and career development, they want to work for a company with strong values too.

Source: [pwc-tl-2030-volume-5.pdf](#), PWC - Transportation & Logistics 2030 Volume 5: Winning the talent race

Issues with Hiring

- Recruiting issues are similar for logistics companies of all sizes

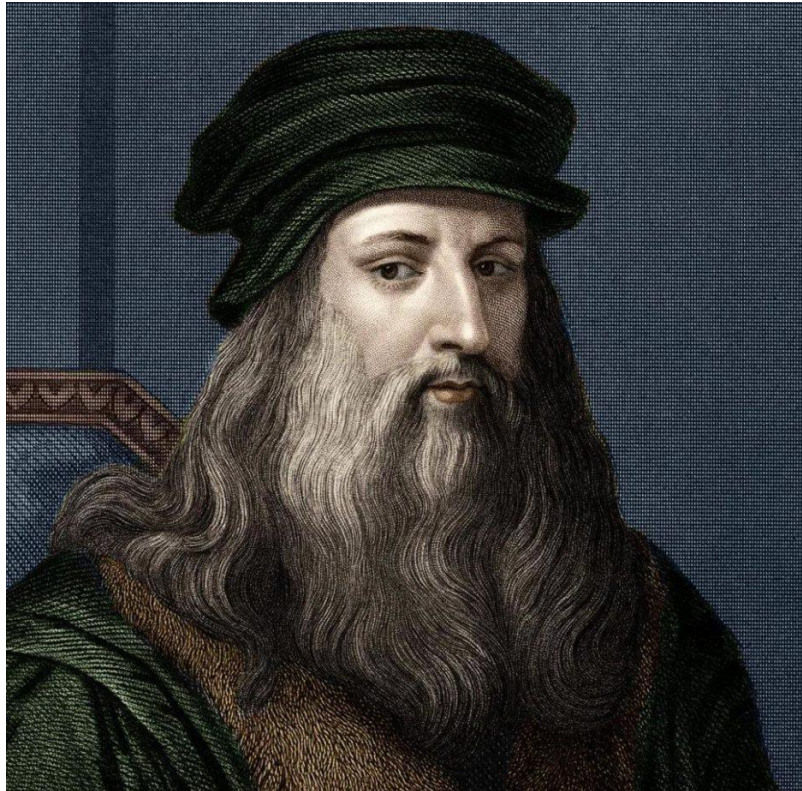


Vision and Solutions to Hiring Trends

- Continue focus on recruiting and job placement
- Create strong messaging regarding the Industry to increase awareness; Distribute information via unconventional channels such as youth driven social media platforms
- Increase number of Employer services provided by way of OJT's, Incumbent Worker Training and Customized Training
- Utilize all aspects of available industry training provided by the various youth programs and AJC WIOA programs

Inspirational Quote

“I have been impressed with the urgency of doing. Knowing is not enough; we must apply. Being willing is not enough; we must do.” -- Leonardo da Vinci



Business Services Team Meeting



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Next Meeting

Business Services Team Meeting
November 17, 2021
1:00 PM – 3:30 PM

Raphael Costa

Abner

Pedro Lins

abner

Thank you!



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Smart businesses do not look at labor costs alone anymore. They do look at market access, transportation, telecommunications infrastructure and the education and skill level of the workforce, the development of capital and the regulatory market.

Janet Napolitano

PICTUREQUOTES.COM



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